p400 Operator’s Manual

Version 2.5

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DATE: July 2019
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Introduction

Introduction Summary

- Trademark, copyright, contact (service & support) information
- Laser nomenclature

**Important Note:** This Operation Manual explains operation activities related to p400 lasers. If you cannot operate the unit using the information described in this manual, contact SYNRAD® (+1.425.349.3500) or an authorized SYNRAD Distributor.

Lift the laser only by the mounting feet or baseplate. Do not lift or support the laser by its cooling fittings.

Please reference the Quick Start Guide for unpacking, mounting, and connecting. [https://www.synrad.com/resources/libraries/manuals](https://www.synrad.com/resources/libraries/manuals)

Failure to properly package the laser using SYNRAD shipping box and foam/cardboard inserts as shown in Packaging Instructions may void the warranty. Customers may incur additional repair charges due to shipping damage caused by improper packaging.

Before beginning any maintenance or inspections of your p400 laser, be sure to completely disable the laser by disconnecting the DC Power cable (or cables) from the rear of the laser.

If you operate your laser in dirty or dusty environments, contact SYNRAD about the risks of doing so and precautions you can take to increase the longevity of your laser, marking head, and associated optical components.

**Caution**

Possible Equipment Damage

Synrad does not recommend mounting lasers in a vertical, (head and/or tail down) position. Contact the factory for limitations as a vertical orientation increases the risk of damage to the lasers optics.

If you operate your laser in dirty or dusty environments, contact SYNRAD about the risks of doing so and precautions you can take to increase the longevity of your laser, marking head, and associated optical components.

**Warning**

Serious personal injury

Remote interlock faults are not latched on OEM lasers. Clearing the fault condition re-enables the RDY indicator and the laser will fire immediately provided the SHT indicator is lit and a PWM Command signal is applied.

Because exposure to CO₂ laser radiation in the (9-11) µm range can inflict severe corneal injuries and seriously burn human tissue, the OEM or System Integrator must ensure that appropriate safeguards are in place to prevent unintended lasing.
Introduction Summary (Continued):

**Warning**

**Serious personal injury**

A risk of exposure to toxic elements may result when certain optical or beam delivery components are damaged. In the event of damage to laser, marking head, or beam delivery optics, contact SYNRAD, or the optics manufacturer for handling instructions.

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**Trademark & Copyright information**

SYNRAD© and Pulstar™ are registered trademarks of SYNRAD©.

All other trademarks or registered trademarks are the property of their respective owners.

© 2019 by SYNRAD.
All rights reserved.
Warranty information

This is to certify that p400 lasers are guaranteed by SYNRAD® to be free of all defects in materials and workmanship for a period of two years from the date of shipment. This warranty does not apply to any defect caused by negligence, misuse (including environmental factors), accident, alteration, or improper maintenance. This includes, but is not limited to, damage due to corrosion, condensation, or failing to supply properly conditioned purge gas.

We request that you examine each shipment within 10 days of receipt and inform SYNRAD® of any shortage or damage. If no discrepancies are reported, SYNRAD shall assume the shipment was delivered complete and defect-free.

If, within two years from the date of shipment, any part of the p400 laser should fail to operate, contact the SYNRAD Customer Service department at 1.800.SYNRAD1 (outside the U.S. call 1.425.349.3500) and report the problem. When calling for support, please be prepared to provide the date of shipment, model number and serial number of the unit, and a brief description of the problem. When returning a unit for service, a Return Authorization (RA) number is required; this number must be clearly marked on the outside of the shipping container in order for the unit to be properly processed. If replacement parts are sent to you, then you are required to send the failed parts back to SYNRAD for evaluation unless otherwise instructed.

If your p400 laser fails within the first 45 days after shipment, SYNRAD® will pay all shipping charges to and from SYNRAD when shipped as specified by SYNRAD Customer Service. After the first 45 days, SYNRAD will continue to pay for the costs of shipping the repaired unit or replacement parts back to the customer from SYNRAD. The customer, however, will be responsible for shipping charges incurred when sending the failed unit or parts back to SYNRAD or a SYNRAD Authorized Distributor. In order to maintain your product warranty and to ensure the safe and efficient operation of your p400 laser, only authorized SYNRAD replacement parts can be used. This warranty is void if any parts other than those provided by SYNRAD® are used.

SYNRAD® and SYNRAD Authorized Distributors have the sole authority to make warranty statements regarding SYNRAD products. SYNRAD® and its Authorized Distributors neither assumes nor authorizes any representative or other person to assume for us any other warranties in connection with the sale, service, or shipment of our products. SYNRAD® reserves the right to make changes and improvements in the design of our products at any time without incurring any obligation to make equivalent changes in products previously manufactured or shipped. Buyer agrees to hold SYNRAD harmless from any and all damages, costs, and expenses relating to any claim arising from the design, manufacture, or use of the product, or arising from a claim that such product furnished buyer by SYNRAD, or the use thereof, infringes upon any Patent, foreign or domestic.
Service & support information
SYNRAD worldwide headquarters are located north of Seattle in Mukilteo, Washington. U.S.A. Our mailing address is:

SYNRAD©
4600 Campus Place
Mukilteo, WA 98275
U.S.A.

Phone us at: 1.800.SYNRAD1 (1.800.796.7231)
Outside the U.S.: +1.425.349.3500
Fax: +1.425.349.3667
web: www.synrad.com
E-mail: synrad@synrad.com

Sales and Applications
SYNRAD Regional Sales Managers work with customers to identify and develop the best CO₂ laser solution for a given application. Because they are familiar with you and your laser application, use them as a first point of contact when questions arise. Regional Sales Managers also serve as the liaison between you and our Applications Lab in processing material samples per your specifications. To speak to the Regional Sales Manager in your area, call SYNRAD at 1.800. SYNRAD1.

Customer Service
For assistance with order or delivery status, service status, or to obtain a Return Authorization (RA) number, contact SYNRAD at 1.800.SYNRAD1 and ask to speak to a Customer Service representative, or you can email us by sending a message to customercare@synrad.com.

Technical Support
SYNRAD Regional Sales Managers are able to answer many technical questions regarding the installation, use, troubleshooting, and maintenance of our products. In some cases, they may transfer your call to a Laser, Marking Head, or Software Support Specialist. You may also e-mail questions to the Technical Support Group by sending your message to customercare@synrad.com.

Reference materials
Your Regional Sales Manager can provide reference materials including Outline & Mounting drawings, Operator’s Manuals, Technical Bulletins, and Application Newsletters. Most of these materials are also available directly from the SYNRAD web site at http://www.synrad.com.
EU headquarters
For assistance in Europe, contact SYNRAD® European subsidiary, SYNRAD Europe, at:

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Parkring 57-59
85748 Garching bei München, Germany

Phone: +49 89 31707-0
Web: www.synrad.com
E-mail: EMEA-service@novanta.com
Introduction

Guidelines & Content
Refer to the drawings, located in the technical reference chapter, when installing and operating your p400 laser. Also reference the p400 quick start guide located on our website.

- Unpacking/Packing, Storage/Shipping, Mounting, Connecting, Cooling
- p400 nomenclature/features

Unpacking/packing, Storage/shipping, Mounting, Connecting, Cooling
SYNRAD® recommends saving all of the laser’s original packaging. This specially designed packaging will protect the laser from damage during storage, relocation and/or shipping. See the Quick Start Guide and the Drawings in the technical references section, for re-packaging p400 lasers for shipment and/or re-location.

See the drawings located on our website Synrad.com, or in the technical reference chapter in this operation manual mounting sections in the p400 Quick Start Guide located on our website.

Contents and Description
Each item below is also listed in tables that follow:

- **p400 400 W Laser** – The p400 laser is a compact, single tube 400 W laser producing near-perfect beam quality with rise times < 50 µs and fall times < 100 µs and a PWM duty cycle range from 1% up to 50% (full power operation).

- **SYNRAD CO₂ web flier** – Shows the web links to the p400 manual &/or Quick Start Guide that provides setup, operation, and maintenance information for your p400 laser.

- **Ethernet Crossover Cable** – Provides the communications link between a host and the laser for accessing operating parameters via a TCP/IP web-based interface.

- **BNC Control Cable** – Coaxial cable carries the PWM Command signal from the UC-2000 Controller to the laser’s Quick Start Plug.

- **12 mm Cooling Tubing** – Carries cooling water from the chiller to the laser and back. This clear polyethylene tubing is 12 mm O.D. by 30 feet and must be cut to length.

- **DC Power Cables** – Carry DC power from the 48 V power supply to your p400 laser. Standard cable length is 2.0 meters (6.5 feet) while optional 5.0 m (16 ft) power cables are available.

- **Quick Start Plug** – Connects to User I/O connector. Jumpers are built into the plug to enable interlock circuits for initial start-up and testing.
Contents and Description

**Mounting Hardware Kit (Not Standard)** – Fasten to your mounting surface via the mounting feet use four (4) each M10 × 1.5 mm capscrews and M10 washers for mounting the p400 laser. (*See footnotes below).

**Gas Purge Kit** – Provides a filtering and connection point to the laser from your facility’s purge gas system.

**Spare Fuses (not shown)** – 50 ampere fast-blow fuses protects your laser’s internal RF circuitry.

**Final Test Report (not shown)** – Contains data collected during the laser’s final pre-shipment test.

---

**Figure 1-1** P400 shipping box contents.

1. Maximum torque 11.3 Nm (100 in-lb).
2. Minimum thread engagement should be 20 mm or 0.787 in.
3. Maximum thread engagement should be 25 mm or 0.984 in.
4. Recommend using low-outgassing thread lock adhesive or locking washer.
Table 1-1  P400 ship kit contents.

<table>
<thead>
<tr>
<th>Shipping Box Contents</th>
<th>Qty</th>
<th>Shipping Box Contents</th>
<th>Qty</th>
</tr>
</thead>
<tbody>
<tr>
<td>P400 400 W Laser</td>
<td>1</td>
<td>Quick Start Plug</td>
<td>1</td>
</tr>
<tr>
<td>SYNRAD® CO₂ web flier</td>
<td>1</td>
<td>Mounting Hardware Kit</td>
<td>1</td>
</tr>
<tr>
<td>Ethernet Crossover Cable</td>
<td>1</td>
<td>Gas Purge Kit</td>
<td>1</td>
</tr>
<tr>
<td>BNC Control Cable</td>
<td>1</td>
<td>Spare Fuses (not shown)</td>
<td>4</td>
</tr>
<tr>
<td>12 mm Cooling Tubing</td>
<td>1</td>
<td>Final Test Report (not shown)</td>
<td>1</td>
</tr>
<tr>
<td>DC Power Cables</td>
<td>1</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Nomenclature

The nomenclature section includes:

- Model numbers
- Laser versions

The first three characters designate the Model Series, second three characters indicate the power option, the next character signifies the safety option which is an “S” (Standard) for OEM models. The next character indicates the model revision or laser build and the last three characters indicate the beam options where 10.6 is 10.6um.

Refer to the following figure for further examples.

Laser versions

P400 lasers are divided into two distinct functional categories: Keyswitch and OEM models. In addition to a manual Keyswitch for resetting faults, all Keyswitch-equipped lasers incorporate a manual shutter switch to block the laser’s output aperture as an added safety measure.

SYNRAD OEM lasers are primarily designed as components for integration into larger processing systems by the Original Equipment Manufacturer (OEM) or System Integrator who bears the responsibility for meeting the appropriate laser safety requirements for Class 4 laser systems.

P400 lasers are currently available only as OEM lasers; however, they do include an EM shutter assembly.
Figure 1-2 Anatomy of a model number.

Nomenclature (Continued):
This chapter contains safety information that you will need to know prior to getting started.

- **Hazard Information** – includes equipment label terms and hazards, please familiarize yourself with all definitions and their significance.

- **General & Other Hazards** – provides important information about the hazards and unsafe practices that could result in death, severe injury, or product damage.

- **Disposal** – information on your p400 laser parts and/or components as they pertain to disposal.

- **Additional Safety Information** – describes how to find additional information about your p400 laser.

- **Compliance** – explains in the subsections therein applicable and appropriate regulation information.

**Note:** Read the entire safety section. This will ensure you are familiar with the hazards and warnings prior to starting.

---

**Warning**

Serious personal injury

*This product emits an invisible laser beam that is capable of seriously burning human tissue.*

*Do not allow the laser beam to contact a person!*

*Always be aware of the beam’s path and always use a beam block while testing.*
Hazard Information

Hazard information includes terms, symbols, and instructions used in this manual or on the equipment to alert both operating and service personnel to the recommended precautions in the care, use, and handling of Class 4 laser equipment.

Terms

Certain terms are used throughout this manual or on the equipment labels. Please familiarize yourself with their definitions and significance.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Warning Icon" /></td>
<td>WARNING: Potential &amp; Imminent hazards which, if not avoided, could result in death or serious injury. Alerts operator of serious dangers, hazardous radiation, hazardous voltages, vapor hazard, &amp; reflective dangers.</td>
</tr>
<tr>
<td><img src="image" alt="DANGER Icon" /></td>
<td>DANGER: Hazards which, if not avoided, could result in minor or moderate injury. Alerts operator of lifting dangers.</td>
</tr>
<tr>
<td><img src="image" alt="CAUTION Icon" /></td>
<td>CAUTION: Potential hazards or unsafe practices which, if not avoided, may result in product damage. Alerts operator of equipment dangers.</td>
</tr>
<tr>
<td><img src="image" alt="Important Note Icon" /></td>
<td>IMPORTANT NOTES &amp; TIPS: Content specific information and/or recommendations.</td>
</tr>
</tbody>
</table>

Figure 2-1 Labeling terms and definitions.

Warning

For laser systems being used or sold within the U.S.A., customers should refer to and follow the laser safety precautions described American National Standards Institute (ANSI) document Z136.1-2014, Safe Use of Lasers.

For laser systems being used or sold outside the U.S.A., customers should refer to and follow the laser safety precautions described in European Normative and International Electrotechnical Commission documents IEC/TR 60825-14:2014, Safety of Laser Products – §14: A User’s Guide.
General hazards
Following are descriptions of general hazards and unsafe practices that could result in death, severe injury, or product damage. Specific warnings and cautions not appearing in this section are found throughout the manual.

Danger
Serious personal injury

Do not allow laser radiation to enter the eye by viewing direct or reflected laser energy.

CO₂ laser radiation can be reflected from metallic objects even though the surface is darkened. Direct or diffuse laser radiation can inflict severe corneal injuries leading to permanent eye damage or blindness. All personnel must wear eye protection suitable for CO₂ radiation, e.g. 9.3–10.6 µm when in the same area as an exposed laser beam.

Eye wear protects against scattered energy but is not intended to protect against direct viewing of the beam—never look directly into the laser output aperture or view scattered laser reflections from metallic surfaces.

Enclose the beam path whenever possible. Exposure to direct or diffuse CO₂ laser radiation can seriously burn human or animal tissue, which may cause permanent damage.

This product is not intended for use in explosive, or potentially explosive, atmospheres!

Materials processing with a laser can generate air contaminants such as vapors, fumes, and/or particles that may be noxious, toxic, or even fatal. Material Safety Data Sheets (MSDS) for materials being processed should be thoroughly evaluated and the adequacy of provisions for fume extraction, filtering, and venting should be carefully considered. Review the following references for further information on exposure criteria:

ANSI Z136.1-2014, Safe Use of Lasers, section 7.3.


Threshold Limit Values (TLV’s) published by the American Conference of Governmental Industrial Hygienists (ACGIH).

It may be necessary to consult with local governmental agencies regarding restrictions on the venting of processing vapors.

The use of aerosol dusters containing difluoroethane causes “blooming”, a condition that significantly expands and scatters the laser beam. This beam expansion can effect mode quality and/or cause laser energy to extend beyond the confines of optical elements in the system, possibly damaging acrylic safety shielding. Do not use air dusters containing difluoroethane in any area adjacent to CO₂ laser systems because difluoroethane persists for long time periods over wide areas.
Laser Safety

General hazards
P400 lasers should be installed and operated in manufacturing or laboratory facilities by trained personnel only. Due to the considerable risks and hazards associated with the installation and operational use of any equipment incorporating a laser, the operator must follow product warning labels and instructions to the user regarding laser safety. To prevent exposure to direct or scattered laser radiation, follow all safety precautions specified throughout this manual and exercise safe operating practices per ANSI Z136.1-2014, Safe Use of Lasers at all times when actively lasing.

Due to the specific properties of laser light, a unique set of safety hazards that differ from other light sources must be considered. Just like light, lasers can be reflected, refracted, diffracted or scattered.

Figure 2-2 Always wear safety glasses or protective goggles with side shields to reduce the risk of damage to the eyes when operating the laser.

A CO₂ laser is an intense energy source and will ignite most materials under the proper conditions. Never operate the laser in the presence of flammable or explosive materials, gases, liquids, or vapors.

Warning
Serious personal injury
“Caution - The use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.”

Safe operation of the laser requires the use of an external beam block to safely block the beam from traveling beyond the desired work area. Do not place your body or any combustible object in the path of the laser beam. Use a water-cooled beam dump or power meter, or similar non-scattering, noncombustible material as the beam block. Never use organic material or metals as the beam blocker; organic materials, in general, are apt to combust or melt and metals act as specular reflectors which may create a serious hazard outside the immediate work area.
Other hazards
The following hazards are typical for this product family when incorporated for intended use: (A) risk of injury when lifting or moving the unit; (B) risk of exposure to hazardous laser energy through unauthorized removal of access panels, doors, or protective barriers; (C) risk of exposure to hazardous laser energy and injury due to failure of personnel to use proper eye protection and/or failure to adhere to applicable laser safety procedures; (D) risk of exposure to hazardous or lethal voltages through unauthorized removal of covers, doors, or access panels; (E) generation of hazardous air contaminants that may be noxious, toxic, or even fatal.

Disposal
This product contains components that are considered hazardous industrial waste. If a situation occurs where the laser is rendered non-functional and cannot be repaired, it may be returned to SYNRAD who, for a fee, will ensure adequate disassembly, recycling and/or disposal of the product.

Additional laser safety information

In addition, the Occupational Safety and Health Administration (OSHA) provides an online Technical Manual located at http://www.osha.gov/dts/osta/otm/otm_iii/otm_iii_6.html. Section III, Chapter 6 and Appendix III are good resources for laser safety information.

Another excellent laser safety resource is the Laser Institute of America (LIA). Their comprehensive web site is located at http://www.lia.org.
**Laser Safety**

**P400 label locations**

- **Top**
- **Front**
- **Rear**

**WARNING**

Do not remove water fittings!
Do not lift or pull on water fittings!
This may cause misalignment or water leaks.
If a water leak is discovered, please contact Synrad customer service immediately.

This laser product is manufactured under one or more of the following U.S. Patents:
- 5,602,865
- 6,195,379
- 6,198,758
- 6,198,759
- 6,603,794
- 6,614,826
- 7,480,323

Other U.S. and International Patents pending.

Figure 2-3  P400 hazard label locations.
Agency compliance

- Center for Devices and Radiological Health (CDRH) requirements.
- Federal Communications Commission (FCC) requirements.
- European Union (EU) requirements.

SYNRAD lasers are designed, tested, and certified to comply with certain United States (U.S.) and European Union (EU) regulations. These regulations impose product performance requirements related to electromagnetic compatibility (EMC) and product safety characteristics for industrial, scientific, and medical (ISM) equipment. The specific provisions to which systems containing p400 lasers must comply are identified and described in the following paragraphs. Note that compliance to CDRH, FCC, and EU requirements depends in part on the laser version selected—Keyswitch or OEM.

In the U.S., laser safety requirements are governed by the Center for Devices and Radiological Health (CDRH) under the auspices of the U.S. Food and Drug Administration (FDA) while radiated emission standards fall under the jurisdiction of the U.S. Federal Communications Commission (FCC). Outside the U.S., laser safety and emissions are governed by European Union (EU) Directives and Standards.

In the matter of CE-compliant laser products, SYNRAD assumes no responsibility for the compliance of the system into which the product is integrated, other than to supply and/or recommend laser components that are CE marked for compliance with applicable European Union Directives.

Because OEM laser products are intended for incorporation as components in a laser processing system, they do not meet all of the Standards for complete laser processing systems as specified by 21 CFR, §1040 or IEC 60825-1. SYNRAD assumes no responsibility for the compliance of the system into which OEM laser products are integrated.

Center for Devices and Radiological Health (CDRH) requirements

Product features incorporated into the design of p400 lasers to comply with CDRH requirements are integrated as panel controls or indicators, internal circuit elements, or input/output signal interfaces. Specifically, these features include a laser and laser ready indicators, remote interlock for power on/off, a laser aperture shutter switch, and a five-second delay between power on and lasing. Incorporation of certain features is dependent on the laser version (Keyswitch or OEM). Table 1, Class 4 safety features, indicates which features are available on p400 lasers, the type and description of the feature, and if the feature is required by CDRH regulations.

OEM models

P400 OEM lasers are OEM products intended for incorporation as components in laser processing systems. As supplied by SYNRAD, these lasers do not meet the requirements of 21 CFR, Subchapter J without additional safeguards. In the U.S., the Buyer of these OEM laser components is solely responsible for the assurance that the laser processing system sold to an end user complies with all laser safety requirements before the actual sale of the system. Under CDRH regulations, the Buyer must submit a report to the CDRH prior to shipping the system. In jurisdictions outside the U.S., it is the sole responsibility of the Buyer of these OEM
components to ensure that they meet all applicable local laser safety requirements. In cases where the Buyer is also the end-user of the OEM laser product, the Buyer/end-user must integrate the laser so that it complies with all applicable laser safety standards as set forth above.

Federal Communications Commission (FCC) Requirements
The United States Communication Act of 1934 vested the Federal Communications Commission (FCC) with the authority to regulate equipment that emits electromagnetic radiation in the radio frequency spectrum. The purpose of the Communication Act is to prevent harmful electromagnetic interference (EMI) from affecting authorized radio communication services. The FCC regulations that govern industrial, scientific, and medical (ISM) equipment are fully described in 47 CFR, §18, §§C.
SYNRAD p400 lasers have been tested and found to comply by demonstrating performance characteristics that have met or exceeded the requirements of 47 CFR, §18, §§C for Radiated and Conducted Emissions.

FCC information to the user

Interference Potential

Note: The following FCC information to the user is provided to comply with the requirements of 47 CFR, §18, §§ 213 Information to the user.

In our testing, SYNRAD has not discovered any significant electrical interference traceable to p400 lasers.

System Maintenance
Ensure that all exterior covers are properly fastened in position.

Measures to Correct Interference
If you suspect that your laser interferes with other equipment, take the following steps to minimize this interference:

1. Use shielded cables to and from the equipment that is experiencing interference problems.
2. Ensure that the laser is properly grounded to the same electrical potential as the equipment or system it is connected to.

FCC caution to the user
The Federal Communications Commission warns the user that changes or modifications of the unit not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.
Laser Safety

European Union (EU) requirements
RoHS compliance

Laser safety standards
Under the Low Voltage Directive, 2014/35/EU, the International Standard specifies the minimum documentation, marking and labeling for all laser products classified in accordance with IEC 60825-1:2014 (hereafter referred to as EN 60825-1) including laser diodes and all laser devices defined in ISO 11145 was developed to provide laser safety guidance and includes clauses on Engineering Specifications, Labeling, Other Informational Requirements, Additional Requirements for Specific Laser Products, Classification, and Determination of the Accessible Emission Level. To develop a risk assessment plan/laser safety program for users, see the EN 60825-14:2004 Standard for the safety of laser products that includes clauses on Administrative Policies, Laser Radiation Hazards, Determining the MPE, Associated Hazards, Evaluating Risk, Control Measures, Maintenance of Safe Operation, Incident Reporting and Accident Investigation, and Medical Surveillance.

OEM models
P400 OEM lasers are OEM products intended for incorporation as components in laser processing systems. As supplied by SYNRAD, these lasers do not meet the requirements of EN 60825-1 without additional safeguards. European Union Directives state that “OEM laser products which are sold to other manufacturers for use as components of any system for subsequent sale are not subject to this Standard, since the final product will itself be subject to the Standard.” This means that Buyers of OEM laser components are solely responsible for the assurance that the laser processing system sold to an end-user complies with all laser safety requirements before the actual sale of the system. Note that when an OEM laser component is incorporated into another device or system, the entire machinery installation may be required to conform to EN 60825-1:2004, EN 60204-1:2016, Safety of Machinery; the Machinery Directive, 2006/42/EC; and/or any other applicable Standards and in cases where the system is being imported into the U.S., it must also comply with CDRH regulations.

In cases where the Buyer is also the end-user of the OEM laser product, the Buyer/end-user must integrate the laser so that it complies with all applicable laser safety standards as set forth above. Table 1, Class 4 safety features, summarizes p400 product features, indicating the type and description of features and whether those features are required by European Union regulations.

Electromagnetic interference standards
SYNRAD Pulstar p400 lasers have demonstrated performance characteristics that have met or exceeded the requirements of EMC Directive 2014/30/EU.

The European Union’s Electromagnetic Compatibility (EMC) Directive, 2014/30/EU, is the sole Directive developed to address electromagnetic interference (EMI) issues in electronic equipment. In particular, the Directive calls out European Norm (EN) documents that define the emission and immunity standards for specific product categories. For p400 lasers, EN 61000-
Laser Safety

6-4:2018 defines radiated and conducted RF emission limits while EN 61000-6-2:2016 defines immunity standards for industrial environments.

Table 2-1  Class 4 safety features.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Location / Description</th>
<th>Required by: CDRH</th>
<th>EN60825-1</th>
<th>Available on: OEM p400</th>
</tr>
</thead>
<tbody>
<tr>
<td>Keyswitch(^1)</td>
<td>Rear panel control&lt;br&gt;On/Off/Reset Keyswitch controls power to laser electronics&lt;br&gt;Key cannot be removed from switch in the &quot;On&quot; position.</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Shutter function</td>
<td>Laser control&lt;br&gt;Functions as a beam attenuator to disable RF driver/laser output when closed.</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Shutter indicator</td>
<td>Rear panel indicator (Blue)&lt;br&gt;Illuminates blue to indicate shutter is open.</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Ready indicator</td>
<td>Rear panel indicator (Yellow)&lt;br&gt;Indicates that laser has power applied and is capable of lasing.</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Lase indicator</td>
<td>Rear panel indicator (Red)&lt;br&gt;Indicates that the laser is actively lasing. Lase LED illuminates when the duty cycle of the Command signal is long enough to produce laser output.</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Five second delay</td>
<td>Circuit element&lt;br&gt;Disables RF driver/laser output for five seconds after Keyswitch is turned to “On” or remote reset/start pulse is applied when Keyswitch is in “On” position.</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Power fail lockout(^1)</td>
<td>Circuit element&lt;br&gt;Disables RF driver/laser output if input power is removed then later reapplied (AC power failure or remote interlock actuation) while Keyswitch is in “On” position.</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Remote Interlock</td>
<td>Rear panel connection&lt;br&gt;Disables RF driver/laser output when a remote interlock switch on an equipment door or panel is opened.</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Remote Interlock Indicator</td>
<td>Rear panel indicator (Green/Red)&lt;br&gt;Illuminates green when Remote Interlock circuitry is closed. &lt;br&gt;Illuminates red when interlock circuitry is open.</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Over temperature protection</td>
<td>Circuit element&lt;br&gt;Temperature shutdown occurs if temperature of the laser tube rises above safe operating limits.</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Temp indicator</td>
<td>Rear panel indicator (Green/Red)&lt;br&gt;Illuminates green when laser temperature is within operating limits, changing to red when thermal limits are exceeded.</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Warning labels</td>
<td>Laser exterior&lt;br&gt;Labels attached to various external housing locations to warn personnel of potential laser hazards.</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>

\(^1\) Not available on p400 OEM lasers
When integrating SYNRAD p400 OEM lasers, the Buyer and/or integrator of the end system is responsible for meeting all applicable Standards to obtain the CE mark. To aid this compliance process, SYNRAD testing program has demonstrated that p400 lasers comply with the relevant requirements of 2014/30/EU, the Electromagnetic Compatibility Directive, as summarized in the table below.

Table 2-2 European Union Directives.
Applicable Standards / Norms

<table>
<thead>
<tr>
<th>Directive</th>
<th>Applicable Standards / Norms</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014/30/EU</td>
<td>Electromagnetic Compatibility Directive</td>
</tr>
<tr>
<td>2014/35/EU</td>
<td>Low Voltage Directive</td>
</tr>
<tr>
<td>2015/863/EU</td>
<td>RoHS Directive</td>
</tr>
<tr>
<td>EN 61010-1:2010</td>
<td>Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use - Part 1: General Requirements</td>
</tr>
<tr>
<td>EN 61000-6-4:2007</td>
<td>Radiated Emissions Group 1, Class A</td>
</tr>
<tr>
<td>EN 61000-6-4:2007</td>
<td>Conducted Emissions Group 1, Class A</td>
</tr>
<tr>
<td>EN 61000-6-2:2005</td>
<td>Electrostatic Discharge Immunity</td>
</tr>
<tr>
<td>EN 61000-6-2:2005</td>
<td>RF Electromagnetic Field Immunity</td>
</tr>
<tr>
<td>EN 61000-6-2:2005</td>
<td>Electrical Fast Transient/Burst Immunity</td>
</tr>
<tr>
<td>EN 61000-6-2:2005</td>
<td>Conducted RF Disturbances Immunity</td>
</tr>
</tbody>
</table>

After a laser or laser processing system has met the requirements of all applicable EU Directives, the product can bear the official compliance mark of the European Union as a Declaration of Conformity.
Declaration of Conformity
in accordance with ISO / IEC 17050-2:2004

We,
Manufacturer’s Name: SYNRAD® A © Novanta Company
Manufacturer’s Address: 4600 Campus Place
Mukilteo, WA 98275 U.S.A.

Hereby declare under our sole responsibility that the following equipment:
Product Name: Pulstar p400 Laser
Model Number: PSP400S6B; PSP400E6B; PSP400S8B; PSP400E8B (OEM*)
Conforms to the following Directive(s) and Standard(s):
Applicable Directive(s):
2014/30/EU Electromagnetic Compatibility Directive
2014/35/EU Low Voltage Directive
2015/863/EU RoHS Directive

Applicable Standard(s):
EN 61010-1:2010 Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use - Part 1: General Requirements
EN 61000-6-4:2007 Radiated Emissions, Group 1, Class A
EN 61000-6-4:2007 Conducted Emissions, Group 1, Class A
EN 61000-6-2:2005 Electrostatic Discharge Immunity
EN 61000-6-2:2005 RF Electromagnetic Fields Immunity
EN 61000-6-2:2005 Electrical Fast Transient/Burst Immunity
EN 61000-6-2:2005 Conducted RF Disturbances Immunity

*OEM lasers do not comply with EN 60825-1:2014, Safety of Laser Products. Buyers of OEM laser products are solely responsible for meeting applicable Directives and Standards for CE compliance and marking.

Corporate Officer: Tim Freni, Quality Manager of SYNRAD

European Contact:
Novanta Distribution (USD) GmbH
Parkring 57-59
85748 Garching bei München, Germany

Dated: 7/19/19

Figure 2-4 EU Compliance mark.
Controls & Indicators

Use information in this chapter to familiarize yourself with p400 controls and indicators and to begin operating the laser.

This chapter contains the following information:

- Controls and indicators – displays and describes exterior controls and indicators on p400 lasers.
- Initial start-up – explains how to start your p400 laser while verifying proper operation.

**Warning**

Serious personal injury

Any Class 4 CO₂ laser product that emits invisible infrared laser radiation in the 9–11 µm wavelength band can seriously burn human tissue.

Because direct or diffuse laser radiation can inflict severe corneal injuries, always wear eye protection when in the same area as an exposed laser beam.

This product emits an invisible laser beam that is capable of seriously burning human tissue.

Do not allow the laser beam to contact a person.

Always be aware of the beam’s path and always use a beam block while testing.

**Caution**

Possible Equipment Damage

Remove the aperture seal before firing the laser!

The self-adhesive seal is installed to prevent dust from entering the laser housing during shipment and installation and must be removed before operation.

During laser operation, use a gas purge to keep dust and vapor out of the beam path.
3 Aperture Seal – prevents dust from damaging laser optics during shipping. Remove the red self-adhesive label before applying power to the laser.

Caution

Possible Equipment Damage

When mounting optical components to p400 lasers, the 8–32 UNC fasteners must not extend further than 6.35 mm (0.25”) into the laser’s faceplate.

If the fasteners were to extend further, warping of the tube is possible.

Controls & Indicators (continued)

1 Laser Aperture – provides an opening in front panel from which the beam exits. The opening is threaded to accept beam delivery components with M29× 1.0 threads.

2 Optical Accessories Mounting – provides six threaded holes (8–32) for mounting optional beam delivery components available from SYNRAD. Because excessive weight may damage the laser, consult SYNRAD before mounting components not specifically designed as Pulstar options. Refer to Pulstar p400 package outline drawings in the Technical Reference chapter for mounting dimensions.
4 Status Indicators – LED indicators display p400 laser status. From left to right:

INT (Remote Interlock) LED illuminates green to indicate the remote interlock circuit is closed and lasing may be enabled; the LED is red and lasing is disabled if the interlock input is open.

TMP (Temperature) LED illuminates green to indicate laser temperature is within limits and lasing may be enabled; the LED is red and lasing is disabled if coolant temperature or flow rate is outside operating limits.

RDY (Ready) LED illuminates yellow when the laser is enabled, indicating that, after a five-second delay, lasing will begin when a PWM Command signal is applied.

SHT (Shutter Feature) LED illuminates blue to indicate that the EM shutter is Open and lasing is enabled. The SHT LED is off and lasing is disabled if the shutter is Closed.

LASE LED illuminates red to indicate the p400 is actively lasing.
5 **User I/O Connector** – provides a connection point for auxiliary output power, as well as input and output signals. Refer to the Technical Reference chapter for pinouts and signal descriptions.

6 **Gas Purge Port/Assembly** – provides a low pressure nitrogen (or pure air) connection to prevent dust and debris from damaging electronic or optical components inside the housing.

7 **WATER IN Port** – provides a 12 mm inlet connection to Pulstar’s cooling system for 12 mm O.D. cooling tubing.

8 **WATER OUT Port** – provides a 12 mm outlet connection from Pulstar’s cooling system for 12 mm O.D. cooling tubing.

9 **Lifting Handles** – allow you to safely lift and move the laser. After laser installation, all three handles can be removed if additional clearance is necessary.

10 **GND (–) Terminal** – M10 × 1.5 threaded stud provides connection point for negative (ground) side of the 48 VDC power supply.

11 **48V POWER Terminal Block** – receives +48 VDC from the 48 VDC power supply. Fasten the positive DC Power Cable using the supplied M10 × 1.5 bolt at the indicated connection point.

12 **Ethernet Port** – provides the connection point for a TCP/IP web-based interface between your computer or network and the p400 laser.

**Initial Startup:**

See your laser’s Quick Start Guide located on our website. Also reference the Laser Start Sequence figure in the Maintenance and Troubleshooting section within this manual.
Use information in this chapter as a technical reference for your p400 laser. This chapter contains the following information:

- **Technical overview** – briefly describes technology and basic optical setup.

- **Controlling laser power** – explains various aspects of control signals.

- **User I/O connections** – describes input/output signals and specifications for the 15-pin User I/O connector.

- **DC power/DC sense cables** – provides information about p400 DC power and voltage sense cables.

- **P400 web interface** – explains details about the p400 Ethernet interface.

- **P400 firmware upgrade** – describes how to perform an upgrade to the p400 operating firmware.

- **Integrating safety features** – describes how to integrate p400 safety features into your automated control system.

- **P400 general specifications** – provides specifications for the p400 laser.

- **P400 outline and mounting drawings** – illustrates laser package outline and mounting dimensions for p400 lasers.

- **P400 packaging instructions** – illustrates how to package p400 lasers for shipment.
The Technical overview section includes subsections:

- Laser design
- RF power supply
- Optical setup

Laser design

**Optical resonator**

P400 lasers were developed using new technology developed by SYNRAD. This new technology, based on an hybrid waveguide/unstable resonator design, as shown in the figure below, enables SYNRAD to economically produce a symmetrical laser beam from a small but powerful laser capable of operating for many years with virtually no maintenance. P400's unique extruded aluminum envelope offers excellent heat transfer, long gas life, and low operating costs in contrast to other laser tube technologies. Besides being the vessel that maintains the lasing environment, the aluminum tube is also the structural platform that integrates the laser's optical, electrical, and cooling components.

![Diagram of hybrid waveguide/unstable resonator design](image)

Figure 4-1 Hybrid waveguide/unstable resonator design.

The optical resonator, in conjunction with the electrodes and the gas mixture, generates the laser beam. P400 optical resonators are comprised of three optical elements: a front mirror, a rear mirror, and an output window. These optical elements are fastened to the tube's exterior and are exposed to its interior through holes in the end caps. O-rings are sandwiched between optical elements and the end cap to form a gas seal and to provide a flexible cushion that allows the slight movement necessary for alignment. All optical elements are aligned and locked into place by factory technicians before the laser is shipped.
The structure of the resonator and internal beam conditioning optics combine to produce a near Gaussian mode quality ($M^2$ factor) of <1.2. Beam waist diameter is typically 6.7 mm at the output aperture and full-angle divergence due to diffraction is approximately 2.5 milliradians (a 2.5 mrad divergence means that beam diameter increases 2.5 mm over every one meter distance traveled—p400 only). Beam ellipticity measures approximately <1.2 as it exits the resonator, but becomes closer to 1.0 in the far field (or at the point of focus) as shown in the figure below.

![Beam ellipticity graph](image)

Figure 4-2 P400 beam ellipticity.

**Heat removal**

Heat generated by excited CO$_2$ molecules is transferred to the bore walls by diffusion. Collected heat is transferred to the water in the cooling tubes by conduction of the electrodes and aluminum envelope. The coolant path is directed through corrosion-resistant copper alloy tubing to regulate laser temperature for maximum stability.

**Beam conditioning**

The p400 laser incorporates a novel beam conditioning system that first converts the beam to a circular profile, cleans up the beam to remove side lobes and improve beam quality, and then rotates the polarization through 45 degrees as an aid in applications where a circular polarizer is used. To do this, the laser beam exits the resonator and is turned back on itself through a front folding block that directs the beam into a cylindrical lens located about 0.63 m (25 in) away from the resonator output. The cylindrical lens converts the beam into a round beam which is then focused by a spherical focusing mirror through a water-cooled aperture (to remove any side lobes) and then onto another spherical mirror that collimates the beam. This beam then passes the shutter mechanism and through the rear folding mirror/beam rotator assembly which rotates the beam 45 degrees before exiting through the output aperture.

**Polarization**

Polarization is important in achieving the best cut quality from a laser and this is usually achieved with linear polarization aligned with the cut direction; however, in most applications where two axes of cut are required, linearly polarized light can lead to differences in cut quality depending on the orientation of the polarization with respect to the cutting direction.
Converting the laser polarization from linear to circularly polarized light gives uniform cut quality in both axes. Circularly polarized light can be generated without significant power loss by using a circular polarizer (also known as a cut quality enhancer or CQE) or a simple phase retardating mirror. For the simplest and most cost-effective solution, a reflective phase retarder, laser polarization must be rotated by 45°.

To reduce the complexity and cost of beam delivery components, the p400 laser was designed with the beam already polarized at 45° to the base plate. This design allows the use of a simple reflective phase retarder and eliminates the need for additional mirrors or complex mounting schemes. To use a reflective phase retardating mirror, the linearly polarized beam must make a 45° angle with the plane of incidence as shown in the figure below.

**Beam conditioning**

The p400 laser incorporates a novel beam conditioning system that first converts the beam to a circular profile, cleans up the beam to remove side lobes and improve beam quality. To do this, the laser beam exits the resonator and is turned back on itself through a front folding block that directs the beam into a cylindrical lens. The lens converts the beam into a round beam which is then focused by a spherical focusing mirror through a water-cooled aperture (to remove any side lobes) and then onto another spherical mirror that collimates the beam.

![Figure 4-3 Converting 45° linear polarization to circular polarization.](image)

(Original p400 Operation Manual Version 1 illustration courtesy of II-VI inc.). p400 Output Beam Linearly polarized at 45° with Respect to the Baseplate.
Optical isolator
When laser processing reflective metals like iron, steel or aluminum, problems can occur if CO\textsubscript{2} laser energy is reflected by the workpiece back through the beam-delivery path and into the laser cavity. Back reflection can result in unwanted fluctuations of laser power, or even damage the cavity optics inside the laser. When a reflective material is processed, the use of a back reflection isolator is required.

An optical isolator only works with linearly polarized light and in conjunction with a (quarter wave) phase retarder. The isolator has to be oriented in a very specific rotational orientation relative to the linear polarization. Failure to do so will eliminate the protection of the isolator and incorrectly polarized outgoing lasing energy will not be blocked. Beam delivery manufacturers may package both the phase retarder and the isolator inside one component commonly marketed as a “Beam Quality Enhancer” or BQE. For example, the Haas Laser Technology Part Number BQE-25-10.6-SYN45 incorporates both polarization and isolation into one housing that can easily be mounted onto the face plate of the laser. Always double check the system with your supplier to ensure the isolator is present.

Optical setup
After selecting a laser for a CO\textsubscript{2} laser processing system, the two most important elements to consider are: (1) beam delivery optics to transmit the beam to the work area; and (2) focusing optics to focus the beam onto the part or material to be processed. Each element is crucial in the development of a reliable laser-based material processing system and each element should be approached with the same careful attention to detail. Beam delivery optics

Divergence, or expansion, of the laser beam is important in materials processing since a larger beam entering the focusing optic produces a smaller focused spot.

Expander/collimators are optical devices that reduce beam divergence while at the same time increasing beam diameter by a selectable magnification factor. Adding an expander/collimator substantially reduces beam divergence and any variance in beam diameter caused by the changing optical path length in an XY (“flying optics”) table application. In fixed-length delivery systems where the laser is positioned only one meter away from the focusing optic and a small spot size is required, an expander/collimator is again the best solution to provide the required beam expansion before reaching the focusing optic.
**Focusing optics**

When selecting a focusing optic, the primary consideration should be material thickness and any vertical tolerances that occur during final part positioning rather than making a selection based only on minimum spot size. The chosen focal length should create the smallest possible focused spot while providing the depth of field required for the material to be processed.

**Note:** Optical components in the beam path must always be aligned to the actual beam path, not the laser faceplate. Because of slight variations in laser construction, the beam path may not always be centered in, or perpendicular to, the aperture in the faceplate.

Optics are fragile and must be handled carefully, preferably by the mounting ring only. Be careful to select optics that are thick enough to withstand the maximum assist gas pressure available for the process. This is especially important in metal cutting applications using high-pressure assist gases.

Cleanliness is another important issue affecting performance; a dirty or scratched lens will under perform and exhibit a vastly shortened lifetime. When the laser application requires air as an assist gas, use only breathing quality air available in cylinders from a welding supply company. Compressed shop air contains minute particles of oil and other contaminants that will damage optical surfaces. If compressed shop air is the only choice available, it must be filtered to the specifications shown in the following table.

<table>
<thead>
<tr>
<th>Assist Gas</th>
<th>Typical Purpose</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air</td>
<td>Cutting/Drilling</td>
<td>Breathing Grade</td>
</tr>
<tr>
<td>Air</td>
<td>Cutting/Drilling</td>
<td>Compressed</td>
</tr>
<tr>
<td>Argon</td>
<td>Welding</td>
<td>High Purity Grade</td>
</tr>
<tr>
<td>Helium</td>
<td>Welding</td>
<td>High Purity Grade</td>
</tr>
<tr>
<td>Nitrogen</td>
<td>Cutting/Drilling</td>
<td>High Purity Grade</td>
</tr>
<tr>
<td>Oxygen</td>
<td>Cutting/Drilling</td>
<td>Ultra Pure Grade</td>
</tr>
</tbody>
</table>
RF power supply
P400 lasers are driven by four compact RF modules mounted internally in the laser chassis. Each RF module converts 48 VDC input power into a radio frequency (RF) signal that is then amplified and routed to its corresponding electrode structure in the laser tube where it excites the gas mixture in the tube to produce lasing.

Control circuity built into the laser interrupts operation if any critical parameter is violated. Switches and sensors on the control board monitor various conditions and parameters that, if exceeded, pose a risk of potential damage to the laser. Additionally, laser operation is interrupted in response to the following conditions: (1) the EM shutter is closed; (2) the Shutter Open Request input signal is missing; (3) an over temperature or low coolant flow condition occurs; (4) the Remote Reset/Start Request input signal is enabled; (5) the Remote Interlock input signal is missing; or (6) any fault is present.
The Controlling laser power section includes subsections:

- Control signals
- Operating modes

**Control signals**

Much of the information provided in this section describes the application of PWM Command signals to the p400 laser. If using an alternate method of laser control, thoroughly review this section, Controlling laser power, as well as the following section, User I/O connections, for an understanding of the signal requirements necessary to control 400 lasers.

**Tickle pulse**

Tickle pulses pre-ionize the laser gas to just below the lasing threshold so that a further increase in pulse width adds enough energy to the plasma to cause laser emission. Tickle pulses cause the laser to respond predictably and almost instantaneously to PWM Command signals, even when there is considerable delay (laser off time) between applied Command signals. All p400 lasers incorporate a built-in tickle generator, freeing customers from the need to supply external tickle pulses between lasing commands.

Internal circuitry monitors the incoming PWM signal and determines the amount of time the laser was on (lasing) during the last 200 microsecond (µs) interval. If the laser’s on time was greater than the preset tickle value, then no tickle pulse is generated because the PWM signal was sufficient to maintain a plasma state. If no PWM signal was applied during the 200-µs measurement period (or was shorter than the preset tickle value), internal circuitry generates a tickle pulse such that the laser always receives a pre-set amount of RF drive averaged over any 200-µs interval.

**Warning**

Because of phase differences, external tickle pulses may combine with the internally-generated tickle signal causing the LASE LED to flicker during the transition from tickle to lasing. Laser output may occur if the LASE LED flickers.
Operation modes

Pulse Width Modulation (PWM)

Pulse Width Modulation, or PWM, controls laser power by varying the duty cycle of the Olympus RF amplifiers, which in turn control the time-averaged RF power applied to the laser. The percentage of optical output increases as duty cycle increases (at a constant PWM frequency) or as PWM frequency decreases (at a constant duty cycle).

Olympus lasers are designed to operate at Command signal base frequencies up to 100 kHz; however, the choice of PWM frequency depends on the user's specific application. When considering Command frequencies at 5 kHz or below, please review Marking/engraving operation later in this section. For high-speed motion applications that cannot tolerate any ripple in the optical beam response but still need adjustable power levels, we recommend the use of higher PWM frequencies, up to 100 kHz maximum.

Command signal

The modulated Command signal applied between Pin 9, PWM Input, and Pin 1, PWM Return, of the User I/O connector on the Olympus laser has three parameters: signal amplitude, base frequency, and PWM duty cycle. By changing these parameters, you can command the beam to perform a variety of marking, cutting, welding, or drilling operations.

The first Command signal parameter, signal amplitude, is either logic low—corresponding to laser beam off, or logic high—corresponding to beam on. The laser off voltage, typically 0 V, can range from 0.0 V to +0.8 VDC while the laser on voltage, typically 5 V, can range from +3.5 V to +6.7 VDC.

Pulse frequency, the second parameter, is the repetition rate of the PWM input signal. The Olympus pulse frequency can range from a single-shot up to a maximum frequency of 100 kHz.

The third Command signal parameter, PWM duty cycle, is the percentage of the period that the Command signal is high. For example, if the Command signal's amplitude (at 5 kHz) is high for 100 µs and low for 100 µs, it has a 50% duty cycle; if the amplitude is high for 190 µs and low for 10 µs, it has a 95% duty cycle. Figure below illustrates typical PWM Command signal parameters.

Figures 4-4 through 4-21 illustrate representative output energy profiles of the p400 laser at various PWM duty cycles and pulse repetition frequencies (PRF). As shown in the following figures, at low frequencies (approximately 1 kHz or less) and low duty cycles (approximately 5%), the p400 delivers maximum peak output power and energy while providing full depth of
modulation (where the output rises from zero power to peak power on each pulse).

As PWM frequency and/or duty cycle increases above a certain point, the p400 transitions from operating in peak pulsed mode to a quasi-CW mode where output power is less than peak pulse power and depth of modulation begins to decrease around the point of average power output.

![PWM command signal wave form (above) and Quasai Continuous Wave (QCW) explanation.](image)

Figure 4-4 PWM command signal wave form (above) and Quasai Continuous Wave (QCW) explanation.
Laser power is nominally linearly proportional to the PWM duty cycle. As PWM frequency increases, it will take a larger duty cycle before the laser starts to fire. However, at high PWM frequencies there is a significant threshold effect as shown in the figure below.

![Typical Laser Threshold v.s. Frequency]

Figure 4-5 Typical power curve.

**Note:** Because the p400 is a pulsed laser, it will not operate when a constant 5V (100% duty cycle) PWM signal is applied. If this occurs, lasing will halt and status LEDs/outputs will indicate a fault condition (see Troubleshooting in the Maintenance/Troubleshooting chapter for further information). The laser will begin lasing immediately when the PWM duty cycle drops below 100%.
Controlling Laser Power

Figure 4-6 Representative output energy profile-5% duty cycle, 100Hz, time base 200 µs/Div.

Figure 4-7 Representative output energy profile-5% duty cycle, 1kHz, time base 50 µs/Div.
Controlling Laser Power

Figure 4-8 Representative output energy profile-5% duty cycle, 10kHz, 50 µs/Div timebase.

Figure below Shows details of the output energy waveform at approximately 85% of peak power.

Figure 4-9 Representative output energy profile-10% duty cycle, 1kHz, 200 µs/Div timebase.
Controlling Laser Power

Figure 4-10  Representative output energy profile-10% duty cycle, 10 kHz, 20.0 µs/Dev time-base.

Figure 4-11  Representative output energy profile-10% duty cycle, 50 kHz, 5.0 µs timebase.
Figure below Shows pulsed output behavior with a 20% duty cycle at a frequency of 1kHz.

Figure 4-12 Representative output energy profile-20% duty cycle, 1 kHz, 100 µs/Dev time-base.

Figure 4-13 Representative output energy profile-20% duty cycle, 5 kHz, 50 µs/Div time-base.
Controlling Laser Power

Figure 4-14 Representative output energy profile-20% duty cycle, 50 kHz, 5.0 μs/Dev time-base.

Figure 4-15 Representative output energy profile-20% duty cycle, 100 kHz, 5.0 μs time-base.
Controlling Laser Power

Figure 4-16 Representative output energy profile-40% duty cycle, 1 kHz, 200 µs/Dev timebase.

Figure 4-17 Representative output energy profile-40% duty cycle, 5 kHz, 50.0 µs/Dev timebase.
Controlling Laser Power

Figure 4-18 Representative output energy profile-40% duty cycle, 50 kHz, 5.0 µs/Dev time-base.

Figure 4-19 Representative output energy profile-40% duty cycle, 100 kHz, 5.0 µs/Dev time-base.
Controlling Laser Power

Figure 4-20 Representative output energy profile-50% duty cycle, 100 kHz, 5.0 µs/Dev time-base (approaching Quasi-Continuous Wave [QCW] output).

Figure 4-21 Representative output energy profile-45% duty cycle, 10 kHz, 5.0 µs/Dev timebase.

(repeating sequences showing deep power modulation if operated in a non-Quasi Continuous Wave mode).

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Marking/engraving operation

When the delay between the end of one PWM Command signal pulse and the beginning of the next PWM pulse exceeds 200 microseconds (less than or equal to 5 kHz), p400 on-board tickle generator sends a tickle pulse to maintain plasma ionization in the tube. Because the on-board tickle generator can not anticipate when the next PWM Command pulse will arrive; the tickle pulse (which typically lasts for 2–6 µs depending on the laser) can effectively merge with a PWM signal that follows closely afterwards. When the PWM pulse that follows is short, causing the tickle pulse to become a significant fraction of the PWM pulse duration, then the tickle pulse effectively substantially increases the length of the PWM pulse it has merged with. For subtle marking applications on sensitive, low threshold materials this lengthened PWM pulse may affect mark quality.

While this situation can occur when using PWM Command signal frequencies of 5 kHz and less, it is important to note that it isn't the Command signal frequency itself that is the determining factor but rather this behavior happens only when the off time between PWM pulses exceeds 200 microseconds.

Table 4-2  PWM Command signal specifications.

<table>
<thead>
<tr>
<th>Laser State</th>
<th>Minimum</th>
<th>Nominal</th>
<th>Maximum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Laser Off</td>
<td>0.0 VDC</td>
<td>0.0 VDC</td>
<td>+0.8 VDC</td>
</tr>
<tr>
<td>Laser On</td>
<td>+3.5 VDC (3 mA)</td>
<td>+5.0 VDC</td>
<td>+6.7 VDC (10 mA), continuous</td>
</tr>
<tr>
<td>Frequency Range</td>
<td>0 Hz (DC)</td>
<td>5 kHz</td>
<td>100 kHz</td>
</tr>
<tr>
<td>Duty Cycle</td>
<td>1%</td>
<td>—</td>
<td>50%</td>
</tr>
</tbody>
</table>
User I/O connections

- User I/O connection summary
- Input/output signals
- Sample I/O circuits

The PWM Command signal and all input/output (I/O) control signals are connected to the User I/O port. Please refer to the figure below for the 15 pin female D-type sub-miniature connector on the p400's rear panel. The figure below illustrates the pin arrangement of the User I/O connector.

**Caution**

Turn off DC power before installing or removing any plug or cable from the User I/O connector.

Ensure that user connections are made to the appropriate pins and that the appropriate signal levels are applied.

Failure to do so may damage the laser.

Figure 4-22  User I/O connector pinouts.

**User I/O connection summary**

Table below provides a quick reference summary to p400 User I/O connections.

Table 4-3  User I/O pin descriptions.

<table>
<thead>
<tr>
<th>Pin</th>
<th>Function</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PWM Return</td>
<td>Use this input pin as the return side of the PWM Command signal.</td>
</tr>
</tbody>
</table>
### User I/O Connections

**Table 4-3** User I/O pin descriptions (Continued).

<table>
<thead>
<tr>
<th>Pin</th>
<th>Function</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Remote Reset/Start Request input</td>
<td>Apply a positive or negative voltage (±5–24 VDC) with respect to Pin 11, Input Common, to reset or remote keyswitch the laser. The laser remains disabled while voltage is applied. Removing voltage from the Remote Reset/Start Request input causes the laser’s RDY indicator to illuminate and begins a five-second countdown after which lasing is enabled. <strong>Note:</strong> When connecting field wiring to the Remote Reset/Start Request input, use twisted pair and/or shielded cabling. Refer to SYNRAD Technical Bulletin #021 for details.</td>
</tr>
<tr>
<td>3</td>
<td>Remote Interlock input</td>
<td>Apply a positive or negative voltage (±5–24 VDC) with respect to Pin 11, Input Common, to enable lasing. If your system does not use a remote interlock, this pin must be connected to a voltage source in the range of ±5–24 VDC. Refer to Figure 5-18 for a diagram showing how the Remote Interlock input is factory-jumpered on the Quick Start Plug.</td>
</tr>
<tr>
<td>4</td>
<td>+ 5 VDC Auxiliary Power</td>
<td>This connection provides +5 VDC for driving external inputs or outputs. The +5 VDC Auxiliary Power output can source up to 0.5 A and is protected by a 0.5 A self-resetting fuse. The return (ground) path must be through Pin 12, Auxiliary DC Power Ground.</td>
</tr>
<tr>
<td>5</td>
<td>+ 24 VDC Auxiliary Power</td>
<td>This connection provides +24 VDC for driving external inputs or outputs. The +24 VDC Auxiliary Power output can source up to 0.5 A and is protected by a 0.5 A self-resetting fuse. The return (ground) path must be through Pin 12, Auxiliary DC Power Ground.</td>
</tr>
<tr>
<td>6</td>
<td>Laser Active Output</td>
<td>This bi-directional switched output is internally connected to Pin 13, Output Common, when the laser is actively lasing (LASE indicator illuminated red). This output is open (high impedance) when no beam is being emitted (LASE indicator Off).</td>
</tr>
<tr>
<td>7</td>
<td>Fault Detected Output</td>
<td>This bi-directional switched output is internally connected to Pin 13, Output Common, when (1) laser temperature is above safe operating limits (TMP LED illuminated red) or (2) a No-Strike condition has occurred (blue SHT indicator is flashing). The output is open (high impedance) when laser operation is within limits (TMP LED green and SHT LED blue).</td>
</tr>
<tr>
<td>8</td>
<td>Laser Ready Output</td>
<td>This bi-directional switched output is internally connected to Pin 13, Output Common, when the laser is enabled (RDY LED illuminated yellow), indicating that lasing will occur when a PWM Command signal is applied to Pin 9 and Pin 1. When this output is initially switched closed, there is a five-second delay during which lasing is inhibited. This output is open (high impedance) when the laser is disabled (RDY indicator Off).</td>
</tr>
</tbody>
</table>
User I/O Connections

Technical Reference

Pin Function Description
---
9 PWM Input Connect your PWM Command signal (+5 VDC, 5 kHz nominal, 100 kHz max, pulse width modulated) to this input pin to control laser output power. Refer back to Controlling laser power for further information on laser control signals.

10 Shutter Open Request input Apply a positive or negative voltage (±5–24 VDC) with respect to Pin 11, Input Common, to enable the laser. This input is also used to actuate the optional EM shutter if your laser is so equipped. If your system does not supply a Shutter Open Request signal, this pin must be connected to a voltage source in the range of ±5–24 VDC. Refer to Figure 5-18 for a diagram showing how the Shutter Open Request input is factory-jumpered on the Quick Start Plug. The shutter will not activate until a voltage is also applied to the Remote Interlock input (INT LED illuminated green and RDY LED On).

11 Input Common Use this input pin to connect return lines for Remote Interlock, Shutter Open Request, and Remote Reset/Start Request lines.

12 Auxiliary DC Power Ground This connection provides a ground (earth) connection for +5 and +24 VDC auxiliary power outputs. This pin is the only User I/O pin that is connected to chassis ground. Do not use this pin for grounding if DC power to external I/O circuits is supplied from an external customer-supplied DC power source.

13 Output Common Use this pin to complete the return path for output connections (Pin 6, 7, 8, 14, or 15). The Output Common line is protected by a 0.3 A self-resetting fuse.

14 Shutter Open Output This bi-directional switched output is internally connected to Pin 13, Output Common, when Remote Interlock and Shutter Open Request signals are present (RDY indicator illuminated yellow and SHT indicator blue) to indicate that the shutter is open and lasing is enabled. This output is open (high impedance) when the laser is disabled (SHT indicator Off).

15 Interlock Open Output This bi-directional switched output is internally connected to Pin 13, Output Common, when remote interlock circuitry is open (INT indicator illuminated red), indicating that lasing is disabled. The output is open (high impedance) when lasing is enabled (INT indicator green).

Input/output signals

The p400's input/output signals are divided into three categories: auxiliary DC power, input signals, and output signals. Signals in each category are fully described in the following sections.
Auxiliary DC power

P400 User I/O connector provides auxiliary DC power for driving external inputs or outputs connected to the User I/O port. Pin 4, +5 VDC Auxiliary Power, and Pin 5, +24 VDC Auxiliary Power, are protected by self-resetting fuses rated at 0.5 A. Pin 12, Auxiliary DC Power Ground, is connected to chassis ground while all other User I/O pins are floating with respect to chassis ground. The figure below illustrates P400’s internal DC supply wiring.

Figure 4-23 Auxiliary DC power diagram.

Table 4-3 User I/O pin descriptions (Continued).

<table>
<thead>
<tr>
<th>Pin</th>
<th>Function</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pin 4</td>
<td>+5 VDC Auxiliary Power</td>
<td>This connection provides +5 VDC for driving external inputs or outputs. The +5 VDC Auxiliary Power output can source up to 0.5 A and is protected by a 0.5 A self-resetting fuse. The return (ground) path must be through Pin 12, Auxiliary DC Power Ground.</td>
</tr>
<tr>
<td>Pin 5</td>
<td>+24 VDC Auxiliary Power</td>
<td>This connection provides +24 VDC for driving external inputs or outputs. The +24 VDC Auxiliary Power output can source up to 0.5 A and is protected by a 0.5 A self-resetting fuse. The return (ground) path must be through Pin 12, Auxiliary DC Power Ground.</td>
</tr>
<tr>
<td>Pin 12</td>
<td>Auxiliary DC Power Ground</td>
<td>This connection provides a ground (earth) connection for +5 and +24 VDC auxiliary power outputs. This pin is the only User I/O pin that is connected to the laser’s chassis ground. Do not use this pin for grounding if I/O circuits are powered from an external customer-supplied DC power source.</td>
</tr>
</tbody>
</table>
Input signals
A total of four user inputs allow control of the p400 lasers. Remote Interlock, Shutter Open Request, and Remote Reset/Start Request inputs are optoisolated and bi-directional, allowing for positive or negative polarity signal inputs. These three signals also share a common return connection, Input Common, which is separate from chassis ground to completely isolate control signals for optimal EMI performance. The fourth input, PWM Input, is optoisolated and has a separate return, PWM Return, to fully isolate PWM signals from the other three user inputs. Note that throughout this manual, input voltage levels are specified with respect to their corresponding return line.

Table 4-3 User I/O pin descriptions (Continued).

<table>
<thead>
<tr>
<th>Pin</th>
<th>Function</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pin 1</td>
<td>PWM Return</td>
<td>Connect the return side of your PWM Command signal to this pin. Refer to the following table for input circuit specifications.</td>
</tr>
<tr>
<td>Pin 2</td>
<td>Remote Reset/Start Request</td>
<td>Apply a positive or negative voltage (±5–24 VDC) with respect to Pin 11, Input Common, to disable the laser. The laser remains disabled while voltage is applied to this pin. Removing voltage from the Remote Reset/Start Request pin causes the laser’s RDY lamp to illuminate and begins a five-second countdown after which lasing is enabled. Because all DC power is removed from the laser’s RF modules when this input is active, no lasing can occur until voltage is removed from Pin 2. Refer to the following table for input circuit specifications.</td>
</tr>
</tbody>
</table>

Note: When connecting field wiring to the Remote Reset/Start Request input, use twisted pair and/or shielded cabling. Refer to SYNRAD Technical Bulletin #021 for details.

Pin 3 | Remote Interlock | Apply a positive or negative voltage (±5–24 VDC) with respect to Pin 11, Input Common, to enable lasing. If your system does not use a remote interlock, this pin must be connected to a voltage source in the range of ±5–24 VDC. Refer to Figure 4-17 for a diagram showing how the Remote Interlock input is factory-jumpered on the Quick Start Plug to enable lasing and for troubleshooting purposes. Because all DC power is removed from the laser’s RF modules when this input is inactive, no lasing can occur until voltage is applied to Pin 3. Refer to the following table for input circuit specifications.

Remote Interlock faults (INT LED illuminates red) are not latched. Re-applying a voltage to Pin 3 enables the RDY indicator and lasing is possible after the five-second delay, provided that the SHT indicator is also lit.

Note: Use the interlock function to provide maximum operator safety. When the Remote Interlock input is opened (voltage source removed), the internal shutter automatically closes to block the beam path, the RDY LED turns Off, the SHT LED turns Off (regardless of the state of the Shutter Open Request input), and all DC power is removed from the RF boards.
Table 4-3 User I/O pin descriptions (Continued).

<table>
<thead>
<tr>
<th>Pin</th>
<th>Function</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>9</td>
<td>PWM Input</td>
<td>Connect your PWM Command signal (+5 VDC, 5 kHz nominal, 100 kHz max) to Pin 9. This pulse width modulated Command signal controls laser output so that a duty cycle of 22.5% corresponds to a laser output of approximately one-half rated output power and a duty cycle of 50% corresponds to approximately full output power. Refer to Controlling laser power in this chapter for further information on laser control signals. Connect the PWM signal source return to Pin 1, PWM Return. See the following table for input circuit specifications.</td>
</tr>
<tr>
<td>10</td>
<td>Shutter Open Request</td>
<td>Apply a positive or negative voltage (±5–24 VDC) with respect to Pin 11, Input Common, to open the internal EM shutter assembly (when the Remote Interlock input is active). If your system does not supply a Shutter Open Request signal, then this pin must be connected to a voltage source in the range of ±5–24 VDC. The following figure illustrates how the Remote Interlock and Shutter Open Request inputs are factory-jumpered on the Quick Start Plug enable lasing for initial testing and troubleshooting purposes. See the following table for input circuit specifications.</td>
</tr>
</tbody>
</table>

**Warning**

The use of the Quick Start Plug bypasses the laser's safety interlock function, potentially exposing personnel in the area to invisible infrared laser radiation.

The Quick Start Plug is intended only for initial testing and troubleshooting by qualified personnel. In normal operation, the laser's Remote Interlock input should be connected to the machine's safety interlock circuitry.

![Quick Start Plug wiring diagram](image)

Figure 4-24 Quick Start Plug wiring diagram.

The figure on the following page illustrates the input circuit’s equivalent internal schematic while the following table provides p400 input circuit specifications.
Table 4-3 User I/O pin descriptions (Continued).

<table>
<thead>
<tr>
<th>Pin</th>
<th>Function</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>11</td>
<td><strong>Input Common</strong></td>
<td>Use this pin to connect return lines for Remote Interlock, Shutter Open Request, and Remote Reset/Start Request lines. Refer to the following table for input circuit specifications.</td>
</tr>
</tbody>
</table>

**Note:** Shutter Open Request and Remote Interlock inputs are dependent control functions. The internal shutter mechanism will not activate (open) until a voltage is also applied to the Remote Interlock input (causing INT LED to illuminate green and RDY LED to turn on).

**Figure 4-25** Input equivalent schematic.
Table 4-4  Input circuit specifications.

<table>
<thead>
<tr>
<th>Input Signal Name</th>
<th>Input Device Type and Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>PWM Input</td>
<td>High-speed optoisolator LED, forward voltage drop (Vf) 1.5 VDC</td>
</tr>
<tr>
<td></td>
<td>Off state Vmax +0.8 VDC</td>
</tr>
<tr>
<td></td>
<td>On state Vmin +3.5 VDC @ 3 mA</td>
</tr>
<tr>
<td></td>
<td>On state (continuous) Vmax +6.7 VDC @ 10 mA</td>
</tr>
<tr>
<td></td>
<td>Frequency, max. 100 kHz</td>
</tr>
<tr>
<td></td>
<td>Max PWM = 45%</td>
</tr>
<tr>
<td></td>
<td>Max Pulse Length = 1 millisecond</td>
</tr>
<tr>
<td>Remote Reset/Start Request</td>
<td>Bi-directional optoisolator LED, forward voltage drop (Vf) 1.15 VDC</td>
</tr>
<tr>
<td>Remote Interlock</td>
<td>Off state Vmax &lt; 1.0 VDC</td>
</tr>
<tr>
<td>Shutter Open Request</td>
<td>On state Vmin ±5.0 VDC @ 7 mA</td>
</tr>
<tr>
<td></td>
<td>On state (continuous) Vmax ±24.0 VDC @ 40 mA</td>
</tr>
</tbody>
</table>

**Note:** The Remote Reset/Start Request input must not be sent until p400’s +5 VDC power supply has stabilized (approximately 200 ms after DC power-up).
Output signals

P400’s five user outputs correspond to the status functions described below. These outputs are optoisolated solid-state relays that allow for high-side or low-side switching. The shared connection, Output Common, is separate from the laser’s chassis ground to allow high-side or low-side switching and to isolate control signals for optimum EMI performance.

P400’s optically-isolated outputs are useful for sending laser status to a Programmable Logic Controller (PLC) or computerized control system. Each of the five outputs can source 50 mA at ±24 VDC maximum for a total load of 250 mA. For controlling larger loads, use these outputs to drive a control relay.

Interlock Open and Shutter Open output signals are dependent control functions. The Shutter Open output will not close (SHT LED On) until a Shutter Open Request signal is applied and the Interlock Open output opens (causing INT LED to illuminate green and RDY LED to turn On).

Pin 6 Laser Active
This bi-directional switched output is internally connected to Pin 13, Output Common, when the laser is actively lasing (LASE indicator red). This output is open (high impedance) when no beam is being emitted (LASE indicator Off). Refer to the following table for output circuit specifications.

Pin 7 Fault Detected
This bi-directional switched output is internally connected to Pin 13, Output Common, when (1) an over-temperature fault (TMP LED is red) or (2) a No-Strike condition (blue SHT indicator is flashing) has occurred. The output is open (high impedance) when laser operation is within limits (TMP LED green and SHT LED blue). Refer to the following table for output circuit specifications.

Pin 8 Laser Ready
This bi-directional switched output is internally connected to Pin 13, Output Common, when the laser is enabled (RDY indicator On), indicating that lasing will occur when a PWM Command signal is applied to Pin 9 and Pin 1. When this output is initially switched closed, there is a five-second delay during which lasing is inhibited. This output is open (high impedance) when the laser is disabled (RDY LED Off). Refer to the following table for output circuit specifications.

Pin 13 Output Common
Use this pin to complete the return (ground) path for any output connection (Pin 6, 7, 8, 14, or 15). The Output Common line is protected by a 0.3 A self-resetting fuse.

Pin 14 Shutter Open
This bi-directional switched output is internally connected to Pin 13, Output Common, when Remote Interlock and Shutter Open Request signals are present (SHT LED blue and RDY LED yellow), indicating that lasing is enabled. This output is open (high impedance) when the laser is disabled (SHT LED Off). Refer to the following table for output circuit specifications.

Pin 15 Interlock Open
This bi-directional switched output is internally connected to Pin 13, Output Common, when remote interlock input circuitry is open (INT indicator red), indicating that lasing is disabled. This output is open (high impedance) when the laser is enabled (INT indicator green). When this output is initially switched open, there is a five-second delay during which...
lasing is inhibited. See the following output circuit specifications table. The following figure illustrates the output circuit’s equivalent internal schematic and the following table provides p400 output circuit specifications.

![Output Equivalent Schematic](image_url)

**Figure 4-26** Output equivalent schematic.

**Table 4-5** Output circuit specifications.

<table>
<thead>
<tr>
<th>Output Device</th>
<th>Specifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bi-directional MOSFET</td>
<td>2.5 Ohms $R_{ds}$on</td>
</tr>
<tr>
<td></td>
<td>10 MOhms Off</td>
</tr>
<tr>
<td></td>
<td>Voltage ±24 VDC, max.</td>
</tr>
<tr>
<td></td>
<td>Current 50 mA, max.</td>
</tr>
</tbody>
</table>
Sample I/O circuits

Sample inputs

The figure below illustrates one method of supplying a Remote Interlock signal using a customer-supplied limit switch. P400's +24 VDC Auxiliary Power output powers the circuit. Note that Pin 4, +5 VDC Auxiliary Power, could have been used instead, depending on circuit voltage requirements.

![Diagram of input connections](image)

Figure 4-27 Customer-supplied interlock.

The following figure shows another variation for supplying a Remote Interlock signal to the laser. In this case, the customer is using a limit switch and supplying a negative voltage to drive p400 input circuit.

![Diagram of input connections](image)

Figure 4-28 Customer-supplied interlock, negative voltage.
A Programmable Logic Controller (PLC) can also drive p400 inputs. Figure below shows a typical method for connecting to a PLC output module when only one p400 input is used.

When multiple PLC outputs are used, connect p400 inputs to the PLC as shown in the figure below. By supplying voltage (+VDC) to Pin 11, Input Common, and pulling individual inputs to ground, each input can be independently activated by the PLC's output module.
Sample outputs

P400’s optoisolated, bi-directional switched outputs can drive small loads (50 mA max), PLC inputs, or relays that can control higher current loads. The following figure illustrates one method of controlling a remote warning lamp using power supplied by p400’s +24 VDC Auxiliary Power output. Remember to size current-limiting resistor, R1, so that the current draw does not exceed 50 mA.

Figure 4-31 P400 output driving warning lamp.

Figure below illustrates a method for controlling a higher voltage, higher current load by using a 24V control relay. Ensure that the relay coil’s pull-in current does not exceed 50 mA. A diode or surge suppressor must be installed across the relay coil to prevent voltage spikes from damaging p400 outputs.

Figure 4-32 P400 output driving relay.
The figure below illustrates how p400 outputs can drive the DC Input Module of a Programmable Logic Controller (PLC). By supplying voltage (+VDC) to Pin 13, Output Common, each p400 output is independently switched to activate individual PLC inputs.

![Diagram of User I/O PINS](image)

**Figure 4-33** P400 output driving PLC input module.
The DC power/DC sense cables section includes subsections:

- DC power cables
- DC voltage sense cable

**DC power cables**

The DC power cables shipped with p400 lasers are manufactured with 1/0 AWG wire to a standard length of 2.0 m (6.5 ft) or an optional length of 5.0 m (16 ft). Nominal finished O.D. is 14.9 mm (0.586") so the minimum bend radius must be greater than 12 cm (4.7 in). Terminals on the laser end of the cables fit the laser’s M10 studs while terminals on the power supply ends are sized to fit M6 (0.25") bolts.

When using a power supply other than the PS-48-12K, we recommend using remote sensing so the power supply output remains at a constant voltage over varying load conditions. Choose a DC supply that can compensate for a minimum load lead loss (round trip) of 1.0 V.

**Important Note:** If you lengthen the DC Power Cables shipped with the p400 laser, you must calculate and measure the additional voltage drop to ensure that 48.0 VDC is available at the laser’s +48V POWER terminal under full-load conditions. Keep in mind, depending on the additional length required, you may need to use larger gauge (2/0) wire.

**DC voltage sense cable**

The DC voltage sense cable shipped with the p400 laser is matched to the length of the DC power cable—either the standard length of 2.0 m (6.5 ft) or an optional length of 5.0 m (16 ft). The laser end of the voltage sense cable is finished with an M10 ring terminal to fit the +48 VDC POWER terminal and an M4 spade terminal to fit the end of the –VDC GND terminal. The power supply end of the sense cable is terminated with a 26-pin high-density D-subminiature connector that connects to the PS-48-12K DC power supply. In addition to remote sensing connections, the 26-pin HD connector includes jumpers to enable the PS-p400’s Output Inhibit and Output Interlock inputs.

When using a power supply other than the PS-48-12K, you can fabricate your own DC voltage sense cable or you can remove the 26-pin HD D-subminiature connector and terminate the sense cable to match your power supply’s DC voltage sense connections.
The p400 web interface section includes subsections:

- Accessing the p400 web page
- Home page layout
- Event log page layout
- Changing the p400’s IP address
- Alternate Ethernet connection

**Accessing the p400 web page**

**Important Note:**

The p400 web interface is not compatible with the Google Chrome browser.

Connection to a local network is permitted as long as the laser’s fixed IP address is unique to your network, otherwise a peer-to-peer connection is required.

When connecting to a local network, use a straight-through Ethernet cable between the p400 laser and your Ethernet router or hub.

P400 lasers are pre-configured with a fixed IP address that allows a simple Ethernet connection between the p400 laser and a host. To connect your host computer to the p400 laser using a peer-to-peer Ethernet connection, perform the steps in the following sections.

The following procedure described below may require the assistance of your IT Department if your facility’s Ethernet settings are determined automatically using Dynamic Host Configuration Protocol (DHCP). The p400 peer-to-peer Ethernet connection must be connected to a computer with a static IP address that is not connected to a local network.
Set your computer’s static IP address

**Note:** The exact steps may vary depending on your operating system.

1. Disconnect the computer from your local network by removing any networking cables.
2. From the Start menu, go to Settings and choose Network Connections.
3. Double-click on the appropriate Local Area Network (LAN).
4. Locate the LAN’s Internet Protocol (TCP/IP) properties.
5. Select “Use the following IP address:” and enter the following information. When done, click OK to submit the changes:
   - IP Address: 192.168.50.100
   - Subnet Mask: 255.255.255.0

Connect to the p400 laser

1. Remove DC power from the laser.
2. Locate the Ethernet crossover cable in the ship kit.
3. Connect the crossover cable between your computer and the p400’s Ethernet port.

**Note:** The Ethernet cable included in the laser’s ship kit is a shielded crossover cable. If your network application requires a straight-through (patch) cable or you supply your own crossover cable, be sure the Ethernet cable is an industrially-shielded CAT 5e or CAT 6 cable.

4. Apply 48 VDC power to the laser.
5. Launch your web browser, type “http://192.168.50.50” (without the quotes,) and then press Enter.

Home page layout

P400 lasers feature a web-based Internet interface that allows you to access read-only information about LED and RF module status—including voltage, current, and temperature measurements—using a standard web browser as shown in the following figure.
When the home page opens, the p400 laser begins sending status data based on the laser’s current condition. Once the initial data is loaded, the Get Data button becomes active. Click this button to begin updating the static home page once a second. Click the Pause button to halt updating. If a fault should occur while the home page is active, the updating process will automatically halt and an error message is displayed. Displayed data values are accurate to within ±0.25 units.

**Get Data button**
Click to begin refreshing web page data once a second.

**Pause button**
Click to halt web page updates.

**Status LEDs**
Interlock, Temp, Ready, and Shutter icons display the current state of the laser’s Status LEDs.

---

**Note:** On initial power-up of the laser, allow five seconds for the web interface to load before accessing the web page.
RF module data
This section displays operating conditions for each of the p400’s four RF modules.

- **Connected**
  ‘OK’ means that the RF module is connected to the Control module. ‘NC’ means the Control module does not sense a connection to the RF module.

- **Input Voltage (VDC)**
  Displays the DC voltage level measured at the input of the Power module.

- **Switch Voltage (VDC)**
  Displays the DC voltage level measured at the input of the RF module.

- **Current (A)**
  Displays DC current (Amperage) being drawn by each RF module.

- **Temperature (°C)**
  Displays the heat sink temperature of each RF module.

**Relative Humidity:**
Displays the measured relative humidity (RH) within the p400 laser housing. When purge gas is flowing, the RH value should drop to 0% (± 10%) within 10–15 minutes. If the relative humidity never drops below approximately 10%, then slightly increase the purge gas flow rate.

**Flow Sensor Temp***:
Displays cooling system temperature measured after the RF amplifier modules.

**Note:** The Flow Sensor Temp value is not a measurement of coolant temperature and should not be used to adjust the chiller’s setpoint!

**Internal Tickle Setting:**
Indicates that tickle is active (ON) and displays the actual tickle setting.

**5 Seconds Delay Setting:**
Indicates that the five-second delay is active (Enabled).

**Error message area**
Hard faults (those that require a power cycle), are annunciated in the upper (red) error message area while warnings are described in the lower (yellow) message area. If a fault occurs before the web interface is active, the fault or warning message is displayed; however, no other operating data is archived or displayed.
To access the p400's event log page (Figure above), open your web browser, type “http://192.168.50.50/service.html” (without the quotes,) and then press Enter. The event log page opens and displays information recorded over the life of the laser. This information includes power-on cycles as well as total on-time/total lase time; maximum values for voltage, current, temperature, and humidity; and the number of times that various fault conditions have occurred. Refer to the home page for a display of currently active faults, if any exist.

Important Note: You must carefully record and store the new IP address for future reference. After the factory-default IP address is changed, it cannot be remotely reset.
Changing the p400’s IP address

To change the p400’s factory-default IP address, perform the following steps:

1. From the p400 web page, click the Configure IP Address link.

2. The Change IP Address page loads (Figure below), displaying the factory default IP Address, Subnet Mask and Gateway addresses.

![Change IP Address](image)

Figure 4-36 P400 Change IP Address page.

3. Change IP Address, Subnet Mask and Gateway addresses as required. Be sure to record these address changes in a safe location and then click the Submit button.

   To revert back to the factory default IP settings, simply click Submit when the Change IP Address page opens.

4. Remove DC power from the laser, wait 30 seconds, and then re-apply 48 VDC power.

5. Launch your web browser, type the new IP address (http://xxx.xxx.xxx.xxx), and then press Enter. The p400 home page will appear as shown back in Figure 4-27. To reach the event log page, enter “http://xxx.xxx.xxx.xxx/service.html” (without the quotes); where xxx.xxx.xxx.xxx is the new IP address.

Alternate Ethernet connection

In situations where it is necessary to isolate the p400 laser from your internal IT network, but still access the p400 web page from a networked control computer, you can connect the p400 laser to the networked computer using a USB to Ethernet adapter. Devices like the TRENDnet TU2-ET100 USB to 10/100 Mbps Adapter allow your networked computer to access the p400 web page over the computer’s USB port, which isolates the laser from your computer network. In this case, use a crossover Ethernet cable between the p400 laser and the USB to Ethernet adapter.
The p400 firmware update section includes subsections:

- Required materials/equipment
- Firmware update procedure

**Required materials/equipment**

The following materials and equipment is required to upgrade the firmware in a p400 laser:

- Firmware upgrade file (p400_Firmware_Upgrade.zip) from SYNRAD
- Ethernet crossover cable
- Windows®-based personal computer

**Firmware upgrade procedure**

**Important Note:** The firmware upgrade must be performed using a peer-to-peer connection between the p400 laser and host computer as described below.

The p400 web interface is not compatible with Google Chrome browsers.

**Disable your computer’s firewall**

1. If your computer’s firewall is enabled, notify your IT Administrator and disable the firewall before continuing with this procedure.

**Enable your computer’s TFTP Client**

**Note:** By default, the TFTP Client is disabled on Windows® 7 and Vista operating systems. Follow the steps in this subsection to enable the TFTP Client feature.

1. In the Windows Control Panel (Figure 5-30), **double-click Programs and Features**.
2. Once in the Programs and features dialog, **click the ‘Term Windows Features On or Off’ Option** as shown in the following figures.
In the Windows Features dialog (Figure below), check “TFTP Client” and then click OK.

Figure 4-37 Windows Control Panel.

Figure 4-38 Programs and Features dialog.

Figure 4-39 Windows Features dialog.
4 A progress bar window will appear while the TFTP Client feature is being activated. When the window closes, continue with the next section.

5 Restart this computer.

**Set your computer’s static IP address**

*Note:* The exact steps may vary depending on your operating system.

1 Disconnect the computer from your local network by removing any networking cables.

2 In the Windows Control Panel, double-click Network and Sharing Center.

3 In the Network and Sharing Center dialog, click the Local Area Connection option.

4 In the Local Area Connection Status dialog, click the Properties button.

5 In the Local Area Connection Properties dialog (Figure below), select Internet Protocol Version 4 (TCP/IPv4) and click the Properties button.

![Local Area Connection Properties dialog](image)

Figure 4-40 Local Area Connection Properties dialog.

6 In the Internet Protocol Version 4 (TCP/IPv4) Properties dialog (Figure 6-34), select “Use the following IP address:” and enter the following information:

```
IP Address:  192.168.50.100  
Subnet Mask:  255.255.255.0
```

*Note:* The Default Gateway field can be left blank.
7 Click OK to submit the changes.

Prepare the upgrade files
1 Double-click the p400_Firmware_Upgrade.zip file and extract the enclosed firmware upgrade folder to the computer’s desktop.
2 Double-click the firmware upgrade folder to open it.

Connect to the p400 laser
1 Remove DC power from the laser.
2 Locate the Ethernet crossover cable in the ship kit and connect it between your computer and the p400’s Ethernet port.
3 Remove the Quick Start Plug from the p400’s User I/O connector.
4 Apply 48 VDC power to the laser and wait 15 seconds for the firmware to initialize.
5 If you have changed the p400’s IP address (the factory default is 192.168.50.50), you must change it back. If not, proceed to the next section, Perform the firmware upgrade.
   a Launch your web browser, type the laser’s IP address, and then press Enter.
   b When the home page appears as shown in Figure below, click the Configure IP Address link at the bottom of the page.
When the Change IP Address page loads showing the default IP address (Figure below), **click the Submit button**. This resets the laser’s IP address to 192.168.50.50.

**Perform the firmware upgrade**

1. In the firmware upgrade folder, **double-click the Update.bat file**.
2. Wait until the batch file dialog displays the “Done! Press any key to continue...” message.
3. **Press any key** to exit the batch file.
4. Remove DC power from the laser, wait 15 seconds, and then re-apply 48 VDC power.
5. Launch your web browser, type: “http://192.168.50.50” (without the quote symbols) and then press Enter.
6. When the p400 Home page appears (Figure below), check the label on the web browser’s tab. It should read: p400: CONFIG 2 – X.X to indicate the laser is running upgraded firmware.
If necessary, click the Configure IP Address link at the bottom of the p400 web page and reset the default IP address to the specific address required for your application.

Re-enable your computer’s firewall

1. If your computer’s firewall was disabled for this procedure, notify your IT Administrator and re-enable the firewall.
The Integrating safety features section includes subsections:

- Keyswitch functions
- Shutter functions
- Remote interlock functions

P400’s DB-15 User I/O connector allows system integrators or end-users to integrate p400 safety features into their control system. P400’s keyswitch, shutter, and remote interlock functions serve to enable or disable DC power to p400’s RF drive. Without DC power, the RF driver cannot supply RF energy to the resonator, causing the CO$_2$ gas to remain in a zero-energy state. P400 status indicators provide users with a quick visual indication of the laser’s operational status. All power to the laser’s RF board is removed when the RDY indicator is Off (Laser Ready output open).

### Keyswitch functions

**OEM lasers**

On OEM lasers, the RDY LED illuminates on DC power-up (when the Remote Interlock input is enabled) and five seconds later, DC power is applied to the RF driver. When the Shutter Open Request input is inactive (SHT indicator Off) only tickle pulses are applied to the laser. PWM Command signals are enabled only when voltage is applied to both Shutter Open Request and Remote Interlock inputs (INT LED green, RDY LED On, and SHT LED On). Over temperature faults are reset by removing and then re-applying DC power after the laser has cooled. Remote interlock faults are not latched; the RDY LED illuminates yellow as soon as the interlock circuit is closed (when the INT LED turns from red to green) and five seconds later lasing is enabled.

Although a Remote Reset/Start Request input is not required to reset OEM faults, it can be used to inhibit (disable) lasing. Disable the laser by applying a voltage in the range of ±5–24 VDC to Pin 2, the Remote Reset/Start Request input. Removing voltage allows power to reach the RF driver and begins a five-second countdown after which lasing is enabled (RDY LED illuminates yellow). The RF driver is disabled as long as voltage is applied to Pin 2.

Your control system can monitor the laser’s ready status on the User I/O connector by connecting your system’s input between Pin 8, Laser Ready, and Pin 13, see Output Common in the figures above.

**Note:** When connecting field wiring to the Remote Reset/Start Request input, use twisted pair and/or shielded cabling. Refer to SYNRAD Technical Bulletin #021 for details. After the Laser Ready output closes, a five-second delay occurs before lasing is enabled.

The Laser Ready output closes when the laser is enabled (RDY LED illuminated yellow), indicating that lasing is possible. The output is open (RDY LED off) when lasing is disabled.
Integrating Pulstar Safety Features

Shutter functions

An internal EM shutter is optional for p400 lasers, but the electronic shutter is available on all lasers. Lasing is enabled when the shutter is open (SHT LED illuminated blue) and disabled when the shutter is Closed (SHT LED off).

For p400 OEM lasers in automated systems, shutter actuation is provided by the (EM) Shutter Open Request signal via Pin 10 on the User I/O connector. To use this feature, apply a voltage in the range of ±5–24 VDC to Pin 10, Shutter Open Request. This input signal causes the SHT LED to illuminate (provided the RDY indicator is On) and opens the physical shutter to allow lasing. Removing voltage from the Shutter Open Request input causes the physical shutter to close and block the beam path, extinguishing the SHT lamp and allowing only tickle signals to reach the tube.

Your control system can monitor the laser’s shutter status on the User I/O connector by connecting your system’s input to Pin 14, Shutter Open, and Pin 13, Output Common (see figures above). The Shutter Open output closes when a Shutter Open Request signal is present (SHT LED illuminated blue) and the Laser Ready output is closed (RDY LED is On). The output is open (SHT LED Off) when the Shutter Open Request signal is removed or the Laser Ready output is open (RDY LED is Off).

Remote interlock functions

Interlock circuits are often used to disable machinery when a shield, panel, or door is opened. P400’s remote interlock function allows you to connect into an external remote interlock circuit and prevent lasing by removing DC power from the laser’s RF driver boards when the circuit is electrically “open”.

Lasing is enabled when a Remote Interlock signal is present (INT LED illuminated green), if the RDY LED is illuminated and a Shutter Open Request signal is applied. Lasing is disabled when the Remote Interlock signal is removed (INT LED red, RDY LED off). DC power is applied to the RF driver only when the INT LED is green and the RDY LED is yellow. Remote interlock functionality is provided by the Remote Interlock signal via Pin 3 on the User I/O connector.

To use p400’s remote interlock feature to initiate lasing, apply a voltage in the range of ±5–24 VDC to Pin 3, Remote Interlock. Applying a Remote Interlock signal causes the INT LED to turn green, the RDY indicator to turn yellow, and sends DC power to the laser’s RF boards. After a five-second delay, a tickle signal is applied to the tube. When a Shutter Open Request signal is present, PWM Command signals are enabled to begin lasing. Removing voltage stops DC power from reaching the RF driver, causing the INT LED to turn red and the RDY LED to turn Off. Lasing remains disabled until a voltage is reapplied to Pin 3.

Your control system can monitor the laser’s remote interlock status on the User I/O connector by connecting your system’s input to Pin 15, Interlock Open, and Pin 13, Output Common (see Figures above). This output is closed when remote interlock circuitry is open (INT LED illuminated red). The output is open (INT LED green) when interlock circuitry is closed.
### P400 Specifications

Table 4-6 P400 general specifications.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>p400 (10.6 µm)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Output Specifications</strong></td>
<td></td>
</tr>
<tr>
<td>Wavelength typical(^1)</td>
<td>10.6 ± 0.1µm</td>
</tr>
<tr>
<td>Average Power Output (minimum)(^2)</td>
<td>&gt; 400 W</td>
</tr>
<tr>
<td>Peak Power, typ(^1)</td>
<td>&gt; 1000 W</td>
</tr>
<tr>
<td>Peak Pulse Energy, (maximum)</td>
<td>1.0 J Tested at 100Hz, 10% Duty Cycle</td>
</tr>
<tr>
<td>Power Stability, from cold start</td>
<td>±7%</td>
</tr>
<tr>
<td>Mode Quality</td>
<td>M(^2) ≤ 1.2</td>
</tr>
<tr>
<td><strong>Option 1:</strong></td>
<td></td>
</tr>
<tr>
<td>Beam Waist Diameter (at 1/e(^2))</td>
<td>6.0 mm ± 1.0 mm</td>
</tr>
<tr>
<td>Beam Waist Diameter at faceplate (at 1/e(^2))</td>
<td>6.5 mm ± 1.0 mm</td>
</tr>
<tr>
<td>Beam Divergence, full angle (at 1/e(^2))</td>
<td>2.5 mrad ± 0.6 mrad</td>
</tr>
<tr>
<td><strong>Option 2:</strong></td>
<td></td>
</tr>
<tr>
<td>Beam Waist Diameter (at 1/e(^2))</td>
<td>8.0 mm ± 1.0 mm</td>
</tr>
<tr>
<td>Beam Waist Diameter at faceplate (at 1/e(^2))</td>
<td>9.0 mm ± 1.0 mm</td>
</tr>
<tr>
<td>Beam Divergence, full angle (at 1/e(^2))</td>
<td>1.8 mrad ± 0.4 mrad</td>
</tr>
<tr>
<td>Ellipticity</td>
<td>&lt; 1.2</td>
</tr>
<tr>
<td>Polarization</td>
<td>Linear, 45 degrees</td>
</tr>
<tr>
<td>Rise and Fall Time(^1)</td>
<td>&lt;50 µs (Rise) &lt; 100 µs (Fall)</td>
</tr>
<tr>
<td><strong>Input Specifications</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Power Supply</strong></td>
<td></td>
</tr>
<tr>
<td>Input Voltage / Current</td>
<td>48 VDC ±0.5 / 175 A</td>
</tr>
<tr>
<td>Peak Current</td>
<td>300 A for ≤ 1ms</td>
</tr>
<tr>
<td><strong>Command Input Signal</strong></td>
<td></td>
</tr>
<tr>
<td>Voltage</td>
<td>+3.5 to +6.7 VDC (5V nominal)</td>
</tr>
<tr>
<td>Current</td>
<td>10 mA @ +6.7 VDC</td>
</tr>
<tr>
<td>Frequency Range</td>
<td>Single shot to 100 kHz</td>
</tr>
<tr>
<td>Duty Cycle Range(^1)</td>
<td>0-50%</td>
</tr>
<tr>
<td>Pulse Length, max</td>
<td>1000 µs</td>
</tr>
<tr>
<td>Logic Low State (Vmin–Vmax)</td>
<td>0.0 to +0.8 VDC</td>
</tr>
<tr>
<td>Logic High State (Vmin–Vmax)</td>
<td>3.5 to 6.7 VDC</td>
</tr>
</tbody>
</table>
Table 4-6 P400 general specifications continued.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>p400 (10.6 µm)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Environmental Specifications</strong></td>
<td></td>
</tr>
<tr>
<td>Operating Temperature</td>
<td>15 °C–40 °C</td>
</tr>
<tr>
<td>Humidity</td>
<td>0-95%, non-condensing</td>
</tr>
<tr>
<td><strong>Cooling Specifications</strong></td>
<td></td>
</tr>
<tr>
<td>Maximum Heat Load, laser</td>
<td>8.5 kW</td>
</tr>
<tr>
<td>Flow Rate</td>
<td>4.0 GPM at &lt; 60 PSI</td>
</tr>
<tr>
<td>Maximum Coolant Pressure</td>
<td>60 PSI ± 5 PSI</td>
</tr>
<tr>
<td>Pressure Drop</td>
<td>8 PSI @ 4 GPM</td>
</tr>
<tr>
<td>Coolant Temperature(^3)</td>
<td>18–22 °C</td>
</tr>
<tr>
<td>Coolant Temperature Stability(^4)</td>
<td>± 1.0 °C</td>
</tr>
<tr>
<td><strong>Environmental Specifications</strong></td>
<td></td>
</tr>
<tr>
<td>Length</td>
<td>49.7 in (126.2 cm)</td>
</tr>
<tr>
<td>Width</td>
<td>8.2 in (20.8 cm)</td>
</tr>
<tr>
<td>Height</td>
<td>11.8 in (30 cm)</td>
</tr>
<tr>
<td>Weight</td>
<td>130.0 lb (59 kg)</td>
</tr>
</tbody>
</table>

* Specifications subject to change without notice. Measurements performed at 5 kHz, 37.5% duty cycle unless otherwise noted.
† Typical wavelength band for 10.6 µm nominal, but laser can operate in 10.2–10.7 µm range.
1 Rise was measured at 100Hz, 10% duty. Fall is measured at 1kHz, 10% Duty Cycle.
2 Power level guaranteed for 24 months from date of shipment, regardless of hours, provided laser is operated within the recommended coolant flow-rate and operating temperature range.
3 At coolant temperatures above 22 °C, derate power 0.5 W/°C to 1 W/°C up to a coolant temperature of 28 °C.
4 See cooling section for the graph of pressure drop versus flow rate.
Figure 4-45  P400 pressure drop curve.
Figure 4-46  P400 outline & mounting dimensions.

**NOTES:**

1. BEAM CENTERED IN APERTURE WITHIN ±1.0mm
2. THIS MOUNTING HOLE PATTERN USED FOR BOTTOM ACCESS FASTENING.
Figure 4-47  P400 outline & mounting dimensions (mounting feet removed).
Figure 4-48  P400 packaging instructions.

**PACKAGING INSTRUCTIONS:**

1. LIFT LASER SLING OUT OF SHIPPING CONTAINER AND PLACE ON SOLID SURFACE.
2. PLACE LASER INSIDE FOAM CAVITIES ON LASER SLING, MAKING SURE FRONT OF LASER IS ON LEFT SIDE.
3. USE TWO OR MORE PEOPLE TO LIFT LASER/LASER SLING AND PLACE INTO BOTTOM SHIPPING CONTAINER.
4. COVER WITH TOP SHIPPING CONTAINER AND SECURE AS REQUIRED. NOTE: TOP SHIPPING CONTAINER CONTAINS FOAM CAVITIES, ORIENT FOR PROPER FIT.
5. WRITE SYNRAD RETURN AUTHORIZATION NUMBER ON OUTSIDE OF SHIPPING BOX.

**IMPORTANT NOTE:** FAILURE TO PROPERLY PACKAGE LASER USING SYNRAD SHIPPING BOX AND FOAM/CARDBOARD INSERTS AS SHOWN MAY VOID WARRANTY. CUSTOMERS MAY INCUR ADDITIONAL REPAIR CHARGES DUE TO SHIPPING DAMAGE CAUSED BY IMPROPER PACKAGING.

---

**TOLERANCES UNLESS NOTED:**

- \( x = \pm 0.1 \)  
- \( xx = \pm 0.01 \)  
- \( xxx = \pm 0.005 \)

**MATERIAL:** SEE BOM

**DOC, INSTRUCTION, PACKAGING, p400**
Use information in this chapter to perform maintenance or troubleshoot your p400 laser.

This chapter contains the following information:

- Maintenance – describes typical p400 maintenance procedures.
- Troubleshooting – explains how to troubleshoot common p400 problems.

**Important Note:** This section of the Operation Manual explains how to conduct regular maintenance and/or basic troubleshooting to p400 lasers. If you cannot attend to the unit using the information described in this manual, contact SYNRAD, (+.425.349.3500) or an authorized SYNRAD Distributor.

**Warning**

**Serious personal injury**

All Class 4 laser products in the 9.3–10.6 µm CO2 wavelength band emit invisible infrared laser radiation that can cause serious personal injury!

Because direct or diffuse laser radiation can inflict severe corneal injuries, always wear eye protection when in the same area as an exposed laser beam.

Do not allow the laser beam to contact a person.

This product emits an invisible laser beam that is capable of seriously burning human tissue.

Always be aware of the beam’s path and always use a beam block while testing.
The Maintenance section includes subsections:
- Disabling the p400 laser
- Daily inspections
- Storage/shipping
- Cleaning optical components

Disabling the p400 laser
Before performing any maintenance on your p400 laser, be sure to completely disable the laser by disconnecting the DC Power Cables from the DC power supply.

Daily inspections
Perform the following steps daily to keep your p400 laser in optimum operating condition. Except for the procedures described below, no other service is required or should be attempted.

1. Inspect all cooling tubing connections for signs of leakage. Check for signs of condensation that may indicate the cooling water temperature has been set below the dew point temperature. Condensation will damage electrical and optical components inside the laser. See the Setting coolant temperature section in the Technical Reference chapter for details on preventing condensation.
2 When using compressed air as a purge gas on your p400 laser, empty water traps and oil separators on each filter and/or dryer between the laser and your compressed air source. Compressed air purity must meet the purge gas specifications in the Technical Reference Chapter.

3 Inspect beam delivery components for signs of dust or debris and clean as required. When cleaning the optical surfaces of beam delivery components, carefully follow the manufacturer’s instructions.

4 Visually inspect the exterior housing of the laser to ensure that all warning labels are present. Refer to the Laser Safety chapter for p400 label types and locations.

Storage/shipping
When preparing the laser for storage or shipping, remember to drain cooling water from the laser. In cold climates, any water left in the cooling system may freeze, which could damage internal components. After draining thoroughly, use compressed shop air at no more than 200 kPa (29 PSI)—Wear safety glasses!—to remove any residual water. When finished, cap all connectors to prevent debris from entering the cooling system.

**Caution**
Inspect beam delivery optics periodically for signs of contaminants and carefully clean as required. In dirty environments, purge laser optics using filtered air or nitrogen to prevent vapor and debris from accumulating on optical surfaces.

**Prevent dust and debris from damaging these optical surfaces, always connect nitrogen or filtered air to the laser’s Gas Purge port.**

**Important** – P400 lasers have several beam conditioning optics between the output aperture and the faceplate.

**Important Note:** Failure to properly package the laser using SYNRAD-supplied shipping boxes and foam/cardboard inserts as shown in the Packaging instructions may void the warranty. Customers may incur additional repair charges for shipping damage caused by improper packaging.

**Warning**
Ensure that DC power to the laser is turned off and locked out before inspecting optical components in the beam path.

**Invisible CO2 laser radiation is emitted through the aperture. Corneal damage or blindness may result from exposure to laser radiation.**
Maintenance/ Troubleshooting

Important Note:
Exercise great care when handling infrared optics; they are much more fragile than common glass materials. Optical surfaces and coatings are easily damaged by rough handling and improper cleaning methods.

Cleaning optical components
Debris or contaminants on external beam delivery components may affect laser processing and lead to damage or failure of the optics and/or the laser. Carefully follow the steps below to inspect and clean the optical components in the beam path. Before beginning the cleaning process, read this entire section thoroughly to ensure that all cleaning materials are available and that each step is completely understood.

Cleaning guidelines

- Wear latex gloves or finger cots (powder-free) to prevent contamination of optical surfaces by dirt and skin oils.
- Never handle optics with tools; always use gloved hands or fingers.
- Hold optics by the outer edge; never touch the coated surface.
- Always place optics lens on a tissue or suitable equivalent material for protection; never place optics on hard or rough surfaces.
- It may be necessary to use a cotton ball or fluffed cotton swab instead of a lens wipe to uniformly clean the entire surface of small-diameter mounted optics.
- Before using any cleaning agents, read Safety Data Sheets (SDS) and observe all necessary safety precautions.

Required cleaning materials
The following table lists the type and grade of materials required to properly clean optical surfaces.
Table 5-1 Required cleaning materials.

<table>
<thead>
<tr>
<th>Cleaning Material</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Latex gloves or finger cots</td>
<td>Powder-free</td>
</tr>
<tr>
<td>Air bulb</td>
<td>Clean air bulb</td>
</tr>
<tr>
<td>Ethyl or isopropyl alcohol</td>
<td>Spectroscopic or reagent grade</td>
</tr>
<tr>
<td>Acetone</td>
<td>Spectroscopic or reagent grade</td>
</tr>
<tr>
<td>Lens wipe (preferred)</td>
<td>Optical (clean-room) quality</td>
</tr>
<tr>
<td>Cotton balls or cotton swabs</td>
<td>High-quality surgical cotton/high-quality paper-bodied</td>
</tr>
</tbody>
</table>

**Important Note:** If acetone is used as a cleaning solvent, a second follow-up cleaning of the optical surface using alcohol is required.
Cleaning optics

1. Shut off and lock out all power to the laser. You must verify that the laser is OFF (in a zero-energy state) before continuing with the optical inspection!

2. Visually inspect all optical surfaces in the beam path for contaminants.

3. Remove loose contaminants from the optic by holding a clean air bulb at an angle to the optic and blow a stream of air at a glancing angle across the lens surface. Repeat as necessary.

4. Dampen a lens wipe with the selected cleaning agent. Alcohol (least aggressive) is best for initial surface cleaning. Acetone (moderately aggressive) is best for oily residue or minor baked-on vapors and debris.

5. Gently, and without applying pressure, drag the damp lens wipe across the optical surface in a single pass. Do not rub or apply any pressure, especially when using a cotton swab. Drag the wipe without applying any downward pressure.

6. Carefully examine the optic under suitable lighting. Certain contaminants or damage such as pitting cannot be removed. In these cases the optic must be replaced to prevent catastrophic failure.

7. Repeat Steps 4 through 6 as required, removing all traces of contaminants and deposits.

Note: Use a clean lens wipe on each pass.
To prevent streaking during the final alcohol cleaning, drag the lens wipe slowly across the surface so that the cleaning liquid evaporates right behind the wipe.
The Troubleshooting section includes subsections:

- Operational flowchart
- Functional block diagram
- Status LEDs
- Laser fault indications

The Troubleshooting section is designed to help isolate problems to the module level only. Problems on circuit boards or the laser tube are outside the scope of this guide because they are not user-serviceable assemblies; do not attempt to repair them. Contact SYNRAD or a SYN-RAD Authorized Distributor for repair information.

To troubleshoot p400 lasers, it is necessary to understand the sequence of events that must happen before the laser can operate. Before attempting any service, we advise you to read the entire troubleshooting guide and review both the operational flowchart and the functional block diagram.

**Warning**

Serious personal injury

This Class 4 laser product emits invisible infrared laser radiation in the 10.6 µm CO₂ wavelength band.

**Caution**

Possible Equipment Damage

Attempting repair of a SYNRAD p400 laser without the express authorization of SYNRAD, will void the product warranty. If troubleshooting or service assistance is required, please contact SYNRAD Customer Service.
Figure 5-1  P400 operational flowchart.
### Status LEDs

Status LEDs can be used to identify various conditions and faults in the system. The table below shows the LED and I/O states for different scenarios.

#### LED and I/O States, Pulstar series, P400 only

<table>
<thead>
<tr>
<th>Condition/Fault</th>
<th>Input Status</th>
<th>LED Status</th>
<th>Output Status</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>DC Power Off</td>
<td>x x x x x</td>
<td></td>
<td></td>
<td>No RF to tube</td>
</tr>
<tr>
<td>DC Power Applied, Laser Disabled</td>
<td>0 x x x</td>
<td>int</td>
<td></td>
<td>No RF to tube</td>
</tr>
<tr>
<td>DC Power Applied, Laser Enabled</td>
<td>1 0 1 0</td>
<td>int</td>
<td>C</td>
<td>Tickle applied to tube for 5 seconds, then laser may fire</td>
</tr>
<tr>
<td>Laser Firing</td>
<td>1 0 1</td>
<td>int</td>
<td>C C C</td>
<td>Normal laser operation</td>
</tr>
<tr>
<td>Interlock Open</td>
<td>0 0 1</td>
<td>int</td>
<td>C</td>
<td>No RF to tube</td>
</tr>
<tr>
<td>Over Temperature*</td>
<td>1 0 1 x</td>
<td>int</td>
<td>C</td>
<td>Cooling problem</td>
</tr>
<tr>
<td>Under Voltage</td>
<td>1 x 1 x</td>
<td>int</td>
<td>C</td>
<td>Voltage below 48VDC</td>
</tr>
<tr>
<td>Over Voltage</td>
<td>1 x 1 x</td>
<td>int</td>
<td>C</td>
<td>Voltage over 50VDC</td>
</tr>
<tr>
<td>RF Drive Switch Fault</td>
<td>1 x 1 x</td>
<td>int</td>
<td>C</td>
<td>Laser service required</td>
</tr>
<tr>
<td>PWM Drive Fault</td>
<td>1 x 1 x</td>
<td>int</td>
<td>C</td>
<td>Laser service required</td>
</tr>
<tr>
<td>DC Pre-Charge Fault</td>
<td>1 x 1 x</td>
<td>int</td>
<td>C</td>
<td>Laser service required</td>
</tr>
<tr>
<td>Internal Humidity; Laser Quits Lasing</td>
<td>1 0 1 x</td>
<td>int</td>
<td>&gt;95% Relative Humidity inside laser chassis</td>
<td></td>
</tr>
<tr>
<td>No Strike Fault</td>
<td>1 0 1 x</td>
<td>int</td>
<td>C C C</td>
<td>Output limited to 5%</td>
</tr>
<tr>
<td>Frequency Limit Condition</td>
<td>1 0 1 x</td>
<td>int</td>
<td>C C</td>
<td>Lower PWM frequency below 100kHz to clear fault</td>
</tr>
<tr>
<td>Duty Cycle / Pulse Width Limit Condition</td>
<td>1 0 1 x</td>
<td>int</td>
<td>C C</td>
<td>Lower Duty Cycle below 50% or Pulse Width below 1ms</td>
</tr>
</tbody>
</table>

#### Table Key:

- 0 = Input OFF
- 1 = Input ON
- x = Does not matter
- Blinking LED; number represents blink sequence
- Blinking LED; "C" represents continuous blinking sequence
- C = Closed

*P400 lasers that do not have the optional internal electromechanical shutter will also display a solid blue "SHT" LED during an Over-Temperature Fault.*

Table 5.2 p400 Input/Output & LED Status Signals.
P400 LED indicators, also mirrored as output signals on the User I/O connector, provide status information to the user. Table below shows p400 output signal and LED indicator states during normal and fault conditions. User I/O outputs are Closed when the state indicated by the signal name is logically True.

On DC power-up, the RDY lamp illuminates yellow when INT and TMP indicators illuminate green. After the RDY indicator illuminates an internal tickle is enabled. There is a five-second delay before lasing is permitted. When a Shutter Open Request signal is applied; the internal shutter opens, the SHT LED illuminates blue, and application of a PWM Command signal causes the LASE indicator to illuminate red as lasing begins.

For safety reasons, the shutter function on p400 lasers is dependent on the state of the Remote Interlock input. The Remote Interlock Input status is reflected by the state of INT and RDY indicators. Although a Shutter Open Request signal may be applied, the SHT LED will not illuminate while the INT LED is red (RDY LED Off). Therefore, no power is applied to the RF boards until the INT indicator is green (and the RDY LED is yellow).

The table on the prior page illustrates the dependencies of various operating parameters based on the state of the Remote Interlock input. The conditions shown in bold are those required for lasing to be enabled.

Possible Causes:
- No voltage is applied to Pin 3 (Remote Interlock) of the User I/O connector.

On systems using remote interlocks, check to see that a positive or negative voltage in the range of 24 ±5 VDC is applied to Pin 15. For remote Interlocks, with respect to Pin 11 and Input Common on the User I/O Connector please refer to User I/O connections in the Technical Reference chapter for details. For systems not using interlocks, wire a male DB-15 connector to the User I/O connector so that Pin 11 (Input Common) is jumpered to Pin 12 (Auxiliary DC Power Ground) and Pin 15 (Remote Interlock) is jumpered to Pin 4 (+5 VDC Auxiliary Power).

On DC power-up of a p400 laser, the RDY lamp illuminates yellow provided INT and TMP indicators illuminate green. Once the RDY indicator illuminates yellow, an internal tickle is enabled and after a five-second period lasing is then permitted. When the Shutter Open Request signal is applied, the internal (EM) shutter opens, the SHT LED illuminates blue, and an application of a PWM Command signal causes the LASE indicator to illuminate red as lasing begins.

Remote interlock condition

A remote interlock condition occurs when the Remote Interlock input opens. The INT LED is red and the Interlock is closed. The (EM) internal shutter mechanism closes and lasing is halted immediately. On OEM p400 lasers, a remote interlock condition is not latched. Re-apply the Remote Interlock signal by reapplying input voltage to that pin and enabling the INT LED to change from red to green. The the interlock (shutter) opens to enable the RDY indicator. Lasing can begin after the five-second delay provided the SHT indicator is illuminated blue and a PWM Command signal is applied.
Possible Causes:
- No voltage is applied to Pin 14 (Shutter open) of the User I/O connector.

Verify 24 ±5 VDC is applied to Pin 14 (Shutter Open Request). For Pin 15 Input Common on the User I/O Connector please refer to the User I/O connections section in the Technical Reference chapter for details. If your system does not provide a Shutter Open Request signal, wire a male DB-15 connector to the User I/O connector so that Pin 15 (Input Common) is jumpered to Pin 12 (Auxiliary DC Power Ground) and Pin 14 (Shutter Open Request) is jumpered to Pin 4 (+5 VDC Auxiliary Power).

When a Shutter Open Request signal is applied to the laser, PWM Command signals are inhibited until the shutter is fully open. It takes approximately 30 ms for the EM shutter to fully open. When the Shutter Open Request signal is removed from Pin 10, PWM Command signals are inhibited immediately even though it takes approximately 120 ms for the EM shutter to fully close. Tickle pulses signals continue to be applied to the RF modules during the close/open EM shutter interval.

Possible Causes:
- The (Optional) Quick Start Plug or Remote Interlock/Shutter Open Request inputs are not connected to the User I/O connector.

Connect the Quick Start Plug or interlock/shutter input field wiring to the DB-15 User I/O connector. See User I/O connections in the Technical Reference chapter for wiring details.

Laser fault indications
P400 lasers have the ability to indicate eight specific fault conditions. In the event of certain faults, the RDY LED will blink an error code, pause four seconds, and then repeat the error code. This sequence continues until the fault is corrected and the laser is reset by cycling DC power to the laser. If a No-Strike condition occurs, the SHT LED flashes continuously until the gas breaks down into a plasma state.

The table above for error codes, the corresponding fault, and describes basic corrective action. See the Resetting faults section for detailed corrective actions.

Possible Causes:
- Coolant temperature is above 28 °C (82 °F) or there is inadequate coolant flow through the laser. Check that your chiller is maintaining a water temperature between 18 °C–28 °C (64 °F–82 °F) at a flow rate of 15.1 liters per minute (4.0 GPM).
Laser fault indications (Continued)

If water temperature is OK, check the flow rate. If a flow meter is not available, disconnect the cooling tubing from the chiller inlet (or the drain) and run the cooling water for 30 seconds into a five-gallon bucket. After 30 seconds, a minimum of 1.5 gallons or (5.8 L) should be collected. If there is less than 1.5 gallons or (5.8 L), check the cooling path for kinked or pinched cooling tubes or check the chiller for a clogged or dirty filter.

On p400 lasers, the over-temperature fault is indicated by a red TMP indicator (latched status). If an over-temperature condition occurs, the TMP indicator will turn red, the Fault Detected output will latch, and the RDY indicator light will turn off. Lasing will become disabled. Due to the latched condition, the TMP indicator will remain red even after the laser has cooled sufficiently to begin operation. To reset an over temperature fault, lower coolant temperature below 28 °C and then cycle DC power (remove DC power, wait 30 seconds, reapply DC power). When the RDY indicator illuminates, lasing is enabled after the five-second delay. If the TMP indicator remains red after cycling power, continue to flow cooling water through the laser for a few more minutes and/or verify the coolant flow rate and then cycle DC power again.

Under Voltage fault

An under voltage fault occurs when DC input voltage falls below a preset limit of 46.5 VDC. This fault is indicated by the RDY LED flashing 1 blink. The Laser Ready output Opens under these conditions. To reset an under voltage fault, first correct the voltage problem and ensure that 48 VDC is measured at the laser’s DC power terminals. Next, cycle DC power off and then on again. When the RDY LED illuminates, the Laser Ready output Closes, and lasing is enabled after the five-second delay. Apply a PWM Command signal, provided the SHT indicator is illuminated blue.
Over Voltage fault
An over voltage fault occurs when DC input voltage rises above a preset limit of 49.5 VDC. This fault is indicated by the RDY LED flashing 2 blinks. Under these conditions the Laser Ready output Opens. To reset an over voltage fault first correct the voltage problem and ensure 48 VDC is measured at the laser’s DC power terminals. Next, cycle DC power off and then on again. When the RDY LED illuminates, the Laser Ready output Closes, and lasing is enabled (after a five-second delay) provided a PWM Command signal is applied, and the SHT indicator is illuminated blue.

RF Drive Switch fault
An RF Drive Switch fault occurs during power-up. RF drive switch faults are triggered by either of the following: the tube fails to breakdown, or the RF Driver’s 48-volt switching circuitry fails. A RF drive switch fault is indicated when the RDY LED flashes 3 blinks and the Laser Ready output Closes. If a RF Drive Switch fault occurs, the laser requires service—Contact Contact SYNRAD Customer Service or a SYNRAD Authorized Distributor.

PWM Drive fault
A PWM Drive fault signals a problem in the laser’s internal RF circuitry and is indicated by a flashing RDY LED that blinks 4 times. If a PWM Drive fault appears, the laser requires service—please contact SYNRAD Customer Service or a SYNRAD Authorized Distributor.

DC Pre-Charge fault
A DC Pre-Charge fault indicates that 48 VDC is not available at the input of one or more of the RF modules. The RDY LED will flash in a 5 blink pattern. When this occurs, the Laser Ready output Opens. If a DC Pre-Charge fault appears, the laser requires service—please contact SYNRAD Customer Service or a SYNRAD Authorized Distributor.

No-Strike fault
A No-Strike fault occurs when the laser discharge does not strike (gas does not breakdown). During No-Strike faults lasing is limited to a maximum 6.25% duty cycle (at a PWM Command frequency of 5 kHz), or 5% at the user’s specified frequency during PWM signal application. In addition to the SHT indicator flashing continuously an error message appears on the p400’s web page.

Humidity fault
During laser operation, monitor information on the p400’s web page including the relative humidity (RH) value. When properly conditioned purge gas is flowing, the measured RH value should drop below 10% within 10-15 minutes. If the RH value doesn’t drop below approximately 10% increase the gas flow rate to the maximum specified value. Refer to purge gas
specifications in the Technical References chapter. If the RH value continues to rise and reach 95%, lasing is halted and a fault is displayed in red within the error message section of the web page.

**Blinking Shutter LED fault**

**Possible Causes:**
- A No-Strike fault has occurred, possibly due to cold environmental conditions (common when overnight temperatures are low) that may prevent the gas from breaking down into a plasma state.

When this occurs, it may take 30 to 60 seconds for gas breakdown so the laser can begin normal daily operation. There are three methods to force breakdown and clear the no-strike fault:
1. Apply tickle pulses or a PWM Command signal (< 6.25% duty cycle) for 30 to 60 seconds. When the gas breaks down into a plasma state, the laser will recover and begin lasing at the commanded power level without cycling DC power.
2. Apply a single 20 µs PWM pulse (at 5 kHz) while monitoring the Fault Detected output. If the output closes, wait a minimum of 52 ms for the output to open and then apply another 20 µs PWM pulse. Repeat this sequence until no fault is detected—which typically occurs in less than one second. Be aware that applying 20 µs breakdown pulses in rapid succession may cause laser output.
3. Apply a PWM Command signal (at < 5% duty cycle) until the fault clears—typically less than 30 seconds. With either method, when breakdown does occur, lasing will begin immediately at the commanded PWM parameters without cycling DC power. If the No-Strike condition persists, contact SYNRAD or a SYNRAD Authorized Distributor.

**Frequency Limit fault**

**Possible Causes:**
- The 100 kHz PWM frequency limit has been exceeded.

Lasing is disabled when the input frequency limit is exceeded. When the input drops below 100 kHz, the laser will begin lasing immediately at the commanded PWM parameters without cycling DC Power.

**Duty Cycle/Pulse Width Limit fault**

**Possible Causes:**
- The applied PWM Command signal is outside the laser’s operating parameters.

Lasing is disabled when a constant 5V signal (100% duty cycle) is applied. When the PWM duty cycle drops below 100%, the laser will begin lasing immediately at its 50% PWM duty cycle limit. If the commanded duty cycle is above 50% or the PWM pulse length exceeds 1000
µs, adjust the pulse length until the PWM input is brought within limits. The laser will then lase at the commanded PWM parameters.

**Duty Cycle/Pulse Width Limit fault**

When a duty cycle or pulse width limit fault is detected, the SHT LED flashes 3 blinks and the Fault Detected output Closes to indicate (1) a constant 5V PWM signal is applied, forcing the PWM duty cycle to 100%—full continuous wave operation; (2) the applied duty cycle is above the 50% limitation; or (3) the applied pulse length exceeds 1000 µs in duration. When condition 1 occurs, the laser begins lasing immediately at 50% once the PWM duty cycle drops below 100%. For condition 2, the laser begins lasing immediately at the commanded PWM parameters, the duty cycle is automatically limited to 50%. For condition 3, the laser begins lasing immediately at the commanded PWM parameters, the pulse duration is automatically limited to 1000 µs.

**Web page fault annunciation**

The p400 web interface displays errors and warnings in real-time on the home page in either the error message area or the warning message area. Hard faults that require a DC power cycle are always shown in the error message area. Operating data is not archived or displayed if the web interface is inactive when the fault occurs. The event log page displays fault information recorded over the life of the laser. See the p400 web interface section in the Technical Reference chapter for web page access details.

**Web interface**

**Symptom:**

- DC power is applied, but the p400 web interface cannot be accessed.

**Possible Causes:**

- The peer-to-peer connection was made using a straight-through Ethernet cable.

Use an Ethernet crossover cable for a peer-to-peer connection between the p400 laser and the computer. Use a straight-through cable when connecting to a network using a network router, switch, or hub.

- The factory-default IP address was changed.

P400 lasers are pre-configured at the factory with a fixed IP address of 192.168.50.50. If this address was changed in the field, then you must locate the new IP address, it cannot be remotely reset.
Symptom:
- The p400 is connected to a network; however, the p400 web interface does not open or locks up while receiving data from the laser.

Possible Causes:
- The p400 laser was connected to the network using a crossover cable.

A straight-through cable is required if connecting an p400 to a network via a network router, switch, or hub.

- Java script is not enabled in the web browser.

Locate your browser's Internet Options menu and configure it to enable Java script. As shown in Figure below, the Java feature is located on the Internet Options dialog's Advanced tab (under Tools/Internet Options). The dialog boxes in your particular browser may appear differently.

Figure 5-2 Enable Java script in browser.

- Multiple p400's are connected to the same network with identical IP addresses.

Make sure only one p400 laser is connected to the network at a time or, if multiple p400's are connected, be sure they have distinct IP addresses to prevent IP addressing conflicts.

- The laser's IP address is not recognized as an authorized site on your local intranet network or a trusted site on the Internet.
Add the laser’s IP address to the list of authorized and/or trusted websites. In your browser, locate the Internet Options dialog’s Security tab. The dialog boxes in your particular browser may appear differently.

To authorize the p400 web page on a local intranet, click the Local intranet icon and then click the Sites button. In the Local intranet dialog, click Advanced. In the Add this website to the zone: text box, type the laser’s IP address and click Add. Click Close and then click OK twice.

To add the p400 web page as a trusted web site (Figure 6.12), click the Trusted sites icon and then click the Sites button. In the Trusted sites dialog, type the laser’s IP address in the Add this website to the zone: text box, and then click Add. Click Close and then click OK twice.

Solution:

- It is necessary to isolate the p400 laser from the IT network using peer-to-peer, but still important to access the p400 web page from a networked control computer.

- Use a USB to Ethernet adapter to isolate the p400 laser from the network.

In situations where it is necessary to isolate the p400 laser from your internal IT network, but still access the p400 web page from a networked control computer, you can connect the p400 laser to the networked computer using a USB to Ethernet adapter. Devices like the TRENDnet TU2-ET100 USB to 10/100 Mbps Adapter allow your networked computer to access the p400 web page over the computer’s USB port, which isolates the laser from your computer network. In this case, use a crossover Ethernet cable between the p400 laser and the USB to Ethernet adapter.

Figure 5-3  Add IP address to list of authorized/trusted websites.
Figure 5-3  Add IP address to list of authorized/trusted websites (Continued).
**Warning**

Serious personal injury

Ensure that DC power to the laser is turned off and locked out before inspecting optical components in the beam path.

Invisible CO₂ laser radiation is emitted through the aperture. Corneal damage or blindness may result from exposure to laser radiation.

The use of aerosol dusters containing difluoroethane causes “blooming”, a condition that significantly expands and scatters the laser beam.

This beam expansion can effect mode quality and/or cause laser energy to extend beyond the confines of optical elements in the system, possibly damaging acrylic safety shielding. Do not use air dusters containing difluoroethane in any area adjacent to CO₂ laser systems because difluoroethane persists for long time periods over wide areas.

---

**Caution**

Possible Equipment Damage

Even small amounts of contamination on optics in the beam path can absorb enough energy to damage the optic.

Inspect beam delivery optics periodically for signs of contaminants and carefully clean as required.

In dirty environments, purge laser optics using filtered air or nitrogen to prevent vapor and debris from accumulating on optical surfaces.

If you operate your laser or marking head in a dirty or dusty environment, contact SYNRAD about the risks of doing so and precautions you can take to increase the longevity of your laser, marking head, and associated optical components.

**Important** – P400 lasers have several beam conditioning optics between the output aperture and the faceplate. To prevent dust and debris from damaging these optical surfaces, always connect nitrogen or filtered air to the laser’s Gas Purge port.

---

**Cleaning optical components**

Debris or contaminants on external beam delivery components may affect laser processing and lead to damage or failure of the optics and/or the laser.
Symptom:
- The laser loses power over time; laser output power must be increased to maintain performance.

Possible Causes:
- Beam delivery optics are coated by vapor residue or debris.

Shut down the laser and carefully inspect each optic in the beam delivery path. If the optic requires cleaning, refer back to Maintenance for cleaning instructions. Use only recommended cleaning materials (see Table 6-1) to prevent scratching delicate optical surfaces. If the focusing optic is pitted, it must be replaced immediately. Because of the extremely high power density of p400 lasers, pits or debris on the lens surface may absorb enough energy from the focused beam to crack the lens. If this happens, other optics in the beam path may be contaminated or damaged as well.

When the application requires air (instead of nitrogen) as an assist gas, we recommend the use of breathing quality air available in cylinders from a welding supply company. Because compressed shop air contains minute particles of oil and other contaminants that will damage optical surfaces, it must be carefully filtered and dried before use as a purge or assist gas. Refer to the purge gas specifications, in the Technical References chapter for filtering and drying specifications.
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